## L. BERIL TOKTAY

# Professor of Operations Management, Brady Family Chair and ADVANCE Professor Scheller College of Business Georgia Institute of Technology Google Scholar

## I. EARNED DEGREES

June 1998	Massachusetts Institute of Technology, Cambridge, MA PhD in Operations Research Thesis: Analysis of a Production-Inventory System under a Stationary Demand Process and Forecast Updates
June 1994	Purdue University, West Lafayette, IN MS in Industrial Engineering Thesis: Capacity Allocation with Integer Side Constraints: An Application to Semiconductor Manufacturing
July 1992	Bogaziçi University, Istanbul, Turkey BS in Industrial Engineering
July 1992	Bogaziçi University, Istanbul, Turkey BS in Mathematics
II. EMPLOYMENT	
8/12 – present	Georgia Institute of Technology, Atlanta, GA Professor of Operations Management and Brady Family Chair Scheller College of Business ADVANCE Professor Faculty Director, Ray C. Anderson Center for Sustainable Business (1/15 – present); \$900K budget/yr Center for Business Strategies for Sustainability (2/13 – 1/15); \$300K budget/yr Executive Co-Director, Center for Serve-Learn-Sustain (1/14 – present); \$1M budget/yr
8/14 – 7/15	Harvard Business School, Boston, MA Visiting Scholar, TOM Group and Business and Environment Initiative
8/11 – 8/12	Georgia Institute of Technology, Atlanta, GA Nancy J. and Lawrence P. Huang Professor of Operations Management
8/07 – 8/11	Georgia Institute of Technology, Atlanta, GA Nancy J. and Lawrence P. Huang Associate Professor of Operations Management
8/05 – 8/07	Georgia Institute of Technology, Atlanta, GA Associate Professor, College of Management
03/04 - 12/04	Georgia Institute of Technology, Atlanta, GA Visiting Associate Professor, Industrial and Systems Engineering (sabbatical leave)
9/02 – 8/05	INSEAD, Fontainebleau, France Associate Professor, Technology and Operations Management Area
8/98 – 8/02	INSEAD, Fontainebleau, France Assistant Professor, Technology and Operations Management Area

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10/01	University of British Columbia, Vancouver, BC Visiting Scholar, Operations and Logistics Division
8/96 – 5/98	Massachusetts Institute of Technology, Boston, MA Resident Tutor, Random House Undergraduate Residence
5/96 – 8/96	Hewlett Packard Laboratories, Palo Alto, CA Summer Intern, Decision Technologies Department

#### III. HONORS AND AWARDS

**Note:** For awards given to individual papers, please refer to Section V.B.

- 1. 2021 Sustainability Champion Award, Global Electronics Council.
- 2. Winner of 2021 MSOM Society *Best Paper Published in M&SOM Award* (for papers published in 2018-2020); with A. Atasu, T. Ayer and C. Zhang.
- 3. The *Management and Business Review Journal* has named an award in sustainability after Dr. Toktay and Professor Emeritus L. Van Wassenhove ("Toktay-Van Wassenhove Sustainability in the Firm" award), which will be awarded starting in 2021 to recognize the research has made an impact on the practice of sustainability.
- 4. Winner of the 2019 M&SOM Society Award for Responsible Research in Operations Management; with A. Atasu, T. Ayer and C. Zhang.
- 5. Impact Award Finalist, 2019 Metro Atlanta Chamber of Commerce E3 Awards. The Impact Award recognizes "visionary individuals advancing sustainability in Atlanta."
- 6. 2019 Graduate Student Government Association's "Faculty of the Year" award, Georgia Institute of Technology.
- 7. 2019 Brady Family Award for Research Excellence, Scheller College of Business, Georgia Institute of Technology
- 8. 2018 Reimagine Education Top-Ten Finalist (out of 1,184 projects from 39 countries), Sustainability Category First Prize, and Natural Sciences Discipline First Prize for the *Carbon Reduction Challenge*.
- 2018 INFORMS Manufacturing and Service Operations Management Society Distinguished Service Award.
- 10. 2018 Georgia Tech Outstanding Doctoral Thesis Advisor Award.
- 11. 2018 Georgia Tech CETL Innovation in Extracurricular Education Award for the *Carbon Reduction Challenge*.
- 12. 2017 Distinguished Fellow of the INFORMS Manufacturing and Service Operations Management Society.
- 13. 2017 Faces of Inclusive Excellence, Georgia Institute of Technology.
- 14. 2016 Ernest Scheller Jr. Award for Service Excellence, Scheller College of Business.
- 15. Winner of 2015 *Management Science* Best Paper in Operations Management Award (for papers published in 2012-2014); with V. Agrawal, M. Ferguson and V. Thomas.

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- 16. 2015 Women of Distinction Award, Georgia Institute of Technology.
- 17. 2010 Brady Family Award for Faculty Research Excellence, College of Management, Georgia Institute of Technology.
- 18. 2008 Meritorious MSOM Service Award (awarded for contributions to the *Manufacturing and Service Operations Management Journal*).
- 19. First prize in the Wickham Skinner Competition for the best unpublished paper award presented at the 2006 POMS conference for "Category Captainship: Outsourcing Retail Category Management."
- 20. First prize in the Wickham Skinner Competition for the best unpublished paper presented at the 2005 POMS conference for "The Effect of Competition in Recovery Strategies."
- 21. Finalist, Euro/INFORMS 2003 Management Science Strategic Innovation Prize on *Market Coordination in Supply Chain Management* with "Market Segmentation and Production Technology Selection for Remanufacturable Products."
- 22. Finalist, Euro/INFORMS 2003 Management Science Strategic Innovation Prize on *Market Coordination in Supply Chain Management* with "Investing in Forecast Collaboration."
- 23. First prize in the 1999 MSOM student paper competition for the paper titled "Analysis of a Production-Inventory system with Stationary Demand and Dynamic Forecast Updates."
- 24. Koç Foundation Outstanding Achievement Scholarship, 1988 1992.

#### VI. TEACHING

#### A. INDIVIDUAL STUDENT GUIDANCE

#### **Post-doctoral Fellows**

• Sytske Wijnsma, 9/21 – 6/22

Research Area: Channel Conflicts in Waste Management

Position: Assistant Professor, Berkeley Haas School of Business

• Andriy Shapoval (with P. Keskinocak), 1/17 - 6/19

Research Area: Policy Assessment for Recycling of Disaster Debris

• Cerag Pince (with M. Ferguson), 1/11 - 7/11

Research Area: Decision Support for Improved Financial and Environmental Performance of Product

Leasing

Position: Associate Professor, Quinlan School of Business, Loyola University

Funding: NSF - DMI Grant No. 0620763

• Se-Kyoung Oh (with M. Ferguson), 8/06 - 8/07

Research Area: Enterprise Strategies for Remanufacturing under Competition and Environmental

Regulation

Funding: NSF - DMI Grant No. 0522557

#### **Doctoral Students**

• Yasaman Mohammadshahi (co-chair of dissertation committee), Georgia Tech, graduated 8/20

Thesis: Analytics for Sustainable and Retail Operations

Position: Machine Intelligence Researcher, Embedded Intelligence

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Can Zhang (committee member and co-author of job market paper), graduated 6/18

Thesis: Essays in Socially Responsible Operations

Position: Assistant Professor of Operations Management, Fuqua School of Business, Duke

University

Awards: First prize in the 2017 MSOM Student Paper and Doing Good with Good OR Student

Paper Competitions; First Prize in 2019 MSOM Responsible Research Award; First

prize in 2021 MSOM Society Best Paper Published in M&SOM Award

Natalie Huang (co-chair of dissertation committee), Georgia Tech, graduated 8/16

Thesis: Primary and Secondary Market Strategies for Regulatory Compliance and Profit Position: Assistant Professor of Operations Management, Carlson School of Management,

University of Minnesota

Awards: Runner-Up, 2016 POMS Sustainable Operations Student Paper Competition

• Isil Alev (co-chair of dissertation committee), Georgia Tech, graduated 8/15

Thesis: Operational Perspectives on Extended Producer Responsibility for Durable and Consum-

able Products

Position: Associate Professor of the Practice, Carroll School of Management, Boston College

Awards: Winner of the POMS Sustainable Operations Dissertation Proposal Award

• Luyi Gui (co-chair of dissertation committee), Georgia Tech, graduated 6/13

Thesis: Managing and optimizing decentralized networks with resource sharing

Position: Associate Professor of Operations and Decisions Technologies, Paul Merage School of

Business, UC Irvine

Yannis Bellos (co-chair of dissertation committee), Georgia Tech, graduated 6/12

Thesis: Designing Service Operations: Economic and Environmental Implications

Position: Associate Professor of Operations Management, School of Business, George Mason

University

Vishal Agrawal (co-chair of dissertation committee), Georgia Tech, graduated 6/10

Thesis: Essays in Sustainable Operations

Position: Professor of Operations Management, McDonough School of Business, Georgetown

University

Awards: Winner of the 2010 Aspen Institute Dissertation Proposal Award; First Prize, 2015

Management Science Best Paper in Operations Management Award (for papers

published in 2012-2014)

Nektarios Oraiopoulos (co-chair of dissertation committee), Georgia Tech, graduated 7/09

Thesis: Three Essays on the Role of Information Structures on New Product Development Strategies

Position: Associate Professor, Judge School of Business, Cambridge University

• Tong Wang (committee member, co-author of job market paper), INSEAD, graduated 7/08

Thesis: Information and Flexibility in Supply Chain Management

Position: Associate Professor, Business School, National University of Singapore

Awards: First prize in the 2007 MSOM Student Paper Competition

Onur Boyabatlı (co-chair of dissertation committee), INSEAD, graduated 1/07

Thesis: Essays on the Interaction of Operational and Financial Decisions

Position: Associate Professor of Operations Management, Singapore Management University

Mümin Kurtuluş (chair of dissertation committee), INSEAD, graduated 6/05

Thesis: Supply Chain Collaboration Practices in the Consumer Goods Industry

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Position: Associate Professor of Operations, Owen Graduate School of Management,

Vanderbilt University

• Laurens G. Debo (co-chair of dissertation committee), INSEAD, graduated 6/02

Thesis: Topics in Product Remanufacturing, Repair and Disposal

Position: Professor of Operations Management, Tuck Business School, Dartmouth

• Sezer Ülkü (co-chair of dissertation committee), INSEAD, graduated 6/02

Thesis: Risk ownership and time-to-market in contract manufacturing

Position: Professor of Operations Management, McDonough School of Business, Georgetown

University

#### **Research Collaboration with Visiting PhD Students**

 Sytske Wijnsma, PhD Candidate, Cambridge Judge School of Business, 2020 (co-author of job market paper)

- Kristel Hoen, PhD candidate, Technical University of Eindhoven, Fall 2010 (Core Committee Member; graduated 11/12)
- Cerag Pince, PhD candidate, Erasmus University, Fall 2008

#### **Research with Undergraduate Students**

- Ben Ibach, Tina Lu, Talia Debenedictis, Spring 2018
- Alexandra Brown, Rachel Chen, Ilesh Jain, Fall 2017
- Andrew Harris, Georgia Institute of Technology, Management, President's Undergraduate Research Award (PURA), Summer 2008
- Robert Hazelwood, Georgia Institute of Technology, College of Management, Summer 2008
- Mark Keith Fernandez, Georgia Institute of Technology, Electrical Engineering with Minor in Management, President's Undergraduate Research Award (PURA), Summer 2006
- Chuck Kahng, Georgia Institute of Technology, College of Management, Summer 2006
- Parin Patel, Georgia Institute of Technology, College of Management, Summer 2006

#### B. OTHER TEACHING ACTIVITIES AND CURRICULUM DEVELOPMENT

#### Courses Taught at Georgia Tech

IMBA 6430 Business Strategies for Sustainability, MBA-MOT and MBA-Global (team-taught)

Fall 2013, 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021

MGT 6359 Business Strategies for Sustainability, MBA (new course)

Taught as MGT 8803 Business and the Environment in 2005 - 2008 Spring 2006-2008, 2010-2014, 2016-2022

SLS 3120 Foundations of Sustainable Systems, Undergraduate (new course)

Fall 2015, Spring 2016-2022

IL 6452A Sustainability in the Supply Chain, Executive MS in Logistics (new course) May 2007, July 2008

IMBA 6170 Business Strategies for Sustainability, Global Executive MBA (new module) Nov-Dec 2009, 2010, 2012

MGT 7354 Dynamic Programming via Applications, PhD (new course) Spring 2007, 2010, 2012, 2014, 2017, 2018, 2019, 2020

MGT 3501 Operations Management, Undergraduate core course

Fall 2005, Spring 2006, Fall 2006, Fall 2007 (2 sections), Fall 2008 (2 sections), Spring 2011, Fall 2011, Fall 2012

ISyE 3104 Supply Chain Management, Undergraduate Fall 2004

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## **Courses Taught at INSEAD**

Supply Chain Management, MBA (new course)twice a year 1999 - 2005Supply Chain Management, PhD (new course)once a year 1999 - 2005Foundations of Operations, PhDonce a year 1998 - 2005Stochastic Processes, PhDonce a year 1998 - 2005Optimization, PhDonce a year 1998 - 1999

Workshop on OM-Economics Interface (new seminar)

Algebra and Calculus for Business

Supply chain management modules in executive education programs

1999, 2000

2000 - 2005

#### **Curriculum Development**

## 1. <u>Co-op and Internship Carbon Reduction Challenge (UG, Georgia Tech) (new co-curricular initiative design)</u>, in collaboration with Dr. Kim Cobb, Earth and Atmospheric Sciences

Established in 2017 with a grant from the Ray C. Anderson Foundation and matching funds from the Scheller Dean's Innovation Fund, this Challenge engages undergraduate students to undertake carbon reduction project at their places of internship, in addition to their regular internship duties. In its first run during the Summer of 2017, the Challenge attracted 25 students who undertook projects in 10 different organizations, resulting in millions of pounds of projected carbon emissions reduction and hundreds of thousands of dollars in projected savings. More importantly, students increased their carbon literacy and gained valuable experience navigating an organization to enact change involving multiple stakeholders. This program obtained the 2018 Innovation in Extracurricular Education Award at Georgia Tech. In 2019, it was selected a top-10 finalist out of 1,184 entries from 39 countries in the Reimagine Education global competition, and won the first prize in the Sustainability Category award and the Natural Sciences Discipline award.

## 2. <u>Business Strategies for Sustainability (MBA, Georgia Tech)</u> (new course design)

This is a new course organized around a unique four-module structure (Fundamentals, Eco-Efficiency, Product Stewardship and Sustainability Strategies). It takes a holistic view of the interaction of businesses with the environment. It outlines reasons why businesses would want to care about environmental issues, introduces environmental assessment and management tools, and visits topics from various business functions. In addition to MBAs, students from Environmental Engineering, Mechanical Engineering, City and Regional Planning, and Public Policy enroll in this course, creating an interdisciplinary learning environment. Students learn from original research and company-sponsored guided projects (Canvas Systems, International Sleep Products Association, Army Installation Management Agency, and Michelin). Faculty members from a variety of institutions have requested the syllabus and course material. A number of course sponsors have collaborated on NSF-funded projects and took part in Georgia Tech industry-academic workshops I organized. In later versions of this course, I introduced an Idea Tournament and a Carbon Reduction Challenge in lieu of the project portion.

#### 3. Dynamic Programming via Applications (PhD, Georgia Tech) (new course design)

Dynamic Programming provides a set of general methods for making sequential, interrelated decisions under uncertainty. The focus of this course is on discrete-time stochastic problems. Its objective is to provide a basic understanding of the theory of dynamic programming that is frequently used in the formal studies of management. The techniques are illustrated through concrete applications from Inventory Management, Production Planning, Revenue Management, New Product Development, etc.

## 4. Executive Education Modules (Georgia Tech) (new course design)

I developed a module targeted specifically at supply chain managers for the Executive MS in Logistics program offered by ISyE and a module more appropriate for a general management audience for our Global Executive MBA program. This module became a longer interdisciplinary module for our Global Business and Management of Technology Executive MBA Programs.

#### 5. Supply Chain Management (MBA and PhD, INSEAD) (new course design)

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I developed and introduced these courses in 1999, and updated them over time to include such topics related to my research interests as supply chain collaboration and closed loop supply chains. I developed decision support tools and a teaching case for the MBA course. I designed the PhD course to introduce the students to seminal and recent research in the topic, and updated it with new material every year.

6. Algebra and Calculus for Business (MBA, INSEAD) (restructuring of existing course)

This restructured course included material and exercises that made it more relevant to the core courses in the MBA program.

7. Executive Education (INSEAD) (new module design)

The new modules on Collaborative Forecasting and Retail Process Excellence were taught in company specific and open enrollment programs.

#### **Pedagogical Material Development**

- 1. Toffel, Michael W., and L. Beril Toktay. "The Sustainable Core: Operations Management." Harvard Business School Course Overview Note 616-022, January 2016. (Revised February 2016.)
- 2. Denizel, M., Ferguson, M. and L.B. Toktay, "Building Sustainability into Humanitarian Aid Operations: An Efficient Frontier Approach to the Selection of Recipients for Medical Supplies Donation," in *Operations Management Education Review*, Vol. 7 (2013), special themed issue on "Pedagogical Approaches to Incorporating Sustainability in Operations and Supply Chain"
- 3. Mümin Kurtuluş and L.B. Toktay, "Supplier Rationalization at Barclays Retail Banking Services (A, B, C)" (case with teaching note).
  This case study is comprised of three subcases Print Procurement (A), The Partnership Approach (B), and Operationalizing and Growing the Partnership (C). It generates a discussion of different supply chain collaboration approaches in the retail sector and can be used to teach supply chain collaboration.
- 4. L.B. Toktay, Decision support tools for the Supply Chain Management elective.

  This set of Excel spreadsheets are used with the HP Deskjet, Seagate Technologies and Hamptonshire Express cases to facilitate analysis and class preparation by MBA students.
- 5. L.B. Toktay and E. Yücesan, "Teaching Supply Chain Management with the Oracle Suite" Developed in collaboration with Oracle, this module used the auction tool in Oracle for an in-class exercise supporting a half-day executive education module on reverse auctions in supply chains.

## V. SCHOLARLY ACCOMPLISHMENTS

#### A. PUBLISHED OR FORTHCOMING BOOKS AND PARTS OF BOOKS

- 1. Gui, L., N. Huang, A. Atasu, and L. B. Toktay, "Design Implications of EPR," in *Environmentally Responsible Supply Chains*, Ed. A. Atasu, Springer, 2016.
- 2. Agrawal, V. and L.B. Toktay, "Interdisciplinarity in Closed-Loop Supply Chain Management Research," in *Closed Loop Supply Chains: New Directions to Improve the Sustainability of Business Practices*, Ferguson, M. and G. Souza (Eds), Taylor and Francis Publishing, 2010, 197-214 (reviewed by the editors).
- 3. Ferguson, M., Souza, G. and L.B. Toktay, "Examples of Existing Profitable Practices in Product Take-back and Recovery," in *Closed Loop Supply Chains: New Directions to Improve the Sustainability of Business Practices*, Ferguson, M. and G. Souza (Eds), Taylor and Francis Publishing, 2010, 145-159 (reviewed by the editors).

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- 4. Kurtuluş, M. and L.B. Toktay, "Category Captainship Practices in the Retail Industry," *Retail Supply Chain Management*, Agrawal N. and S. Smith (Eds.), Springer, 2008, 79 98 (refereed).
- 5. Toktay, L.B., L. Selhat and R. Anderson "Doing Well by Doing Good: Interface's Vision of Being the First Industrial Company in the World to Attain Sustainability," in *Enterprise Transformation: Understanding and Enabling Fundamental Change*, W. Rouse (Ed.), Wiley, 2006, 465 493 (reviewed by the editor).
- 6. Toktay, L.B., van der Laan, E. and M. de Brito, "Managing Product Returns: The Role of Forecasting," in *Quantitative Approaches to Reverse Logistics*, R. Dekker, K. Inderfurth, Luk Van Wassenhove and M. Fleischmann (Eds.), Springer Verlag, 2004 (refereed).
- 7. Toktay, L.B., "Forecasting Product Returns," in *Business Aspects of Closed-Loop Supply Chains*, Guide, V. D., Jr., and L.N. Van Wassenhove (Eds.), Carnegie Mellon University Press, Pittsburgh, Pennsylvania, 2003 (reviewed by the editors).

#### **B. REFEREED PUBLICATIONS**

## **Published or Forthcoming Papers in Refereed Journals**

- 1. Huang, X., Atasu, A., Tereyagoglu, N., and L.B. Toktay, "Lemons, Trade-ins and Remanufacturing," forthcoming in *M&SOM*.
- 2. Agrawal, V., L.B. Toktay, and S. Yucel, "Non-Ownership Business Models for Solar Energy," *M&SOM*, published online (Feb 2022).
- 3. Alev, I., Atasu, A., L.B. Toktay and C. Zhang, "EPR for Unused Pharmaceuticals," *M&SOM*, 24:1 (2022), 524–541.
- 4. Brown, M., Beasley, B. Atalay, F. et al. "Translating a Global Emissions Reduction Framework for Sub-National Climate Action: A Case Study from the State of Georgia," *Environmental Management* 67, 205–227 (2021).
- 5. Huang, X., Tan, T., and L.B. Toktay, "The Capacity Investment Decision under Asymmetric Emission Regulation," *Production and Operations Management*, 30:6 (2021), 1886-1903.
- 6. Zhang, C., Atasu, A. Ayer, T., and L.B. Toktay "A Mechanism Design Approach for Medical Surplus Allocation," *Manufacturing and Service Operations Management*, 22 (4) (2020), 735-753 (This paper was the first-prize winner in the 2017 POMS College of Sustainable Operations Student Paper Competition, the 2017 MSOM Student Paper Competition, the 2017 INFORMS Doing Good with Good OR Student Paper Competition, the 2019 MSOM Responsible Research Competition and the 2021 Best Paper Published in the *M&SOM Journal* Award).
- 7. Kalkanci, B., Rahmani, M. and L.B. Toktay, "The Role of Inclusive Innovation in Promoting Social Sustainability," *Production and Operations Management* 28:12 (2019), 2960-2982.
- 8. Huang, X., Atasu, A. and L.B. Toktay, "Product Design Decisions under Extended Producer Responsibility," *Management Science*, 65:6 (2019), 2445-2945.
- 9. Gui, L., Atasu, A., Ergun, O. and L.B. Toktay, "The Design Implications of Collective EPR Regulation," *Management Science*, 64:11 (2018), 4967-5460. (<u>This paper was finalist in the 2019 MSOM Responsible Research Competition</u>).
- 10. Alev, I., Huang, X., Atasu, A. and L.B. Toktay, "An Evaluation of Market-Based Approaches to Extended Producer Responsibility: The Minnesota Recycling Act," *Journal of Industrial Ecology* (2018) 1-14.

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- 11. Bellos, I., Ferguson, M. and L.B. Toktay, "The Car Sharing Economy: Interaction of Business Model Choice and Product Line Design," *M&SOM*, 19:2 (2017) 185-201.
- 12. Atasu, A., L.B. Toktay, Y.W. Meng, and C. Zhang, "Efficient Distribution of Medical Surplus," *Production and Operations Management* special issue on "Not-for-Profit Operations Management" 26:6 (2017) 1142-1162.
- 13. Gui, L., Atasu, A., Ergun, O. and L.B. Toktay, "Fair and Efficient Implementation of Collective Extended Producer Responsibility Legislation," *Management Science* 62:4 (2016), 1098 1123. (An earlier version obtained an Honorable Mention in the 2012 INFORMS SPPSN Section Paper Competition).
- 14. Agrawal, V., Kavadias, S. and L.B. Toktay, "Design and Introduction of Conspicuous Durable Products," *M&SOM* 18:2 (2016), 216 226.
- 15. Pince, C., Ferguson, M. and L.B. Toktay, "Extracting maximum value from consumer returns: Allocating between Remarketing and Refurbishing for Warranty Claims," *M&SOM* 18:4 (2016), 475 492.
- 16. Boyabatlı, O. and L.B. Toktay, "The Interaction of Technology Choice and Financial Risk Management: An Integrated Risk Management Perspective," *Management Science* 62:1 (2016), 225-244.
- 17. Gui, L., Atasu, A., Ergun, O. and L.B. Toktay, "Implementing Extended Producer Responsibility Legislation: A Multi-Stakeholder Case Analysis," *Journal of Industrial Ecology* 17:2 (2013), 262-276.
- 18. Atasu, A., Toktay, L.B. and L.N. Van Wassenhove, "How the Collection Cost Structure Drives the Manufacturer's Reverse Channel Choice," *Production and Operations Management* 22:5 (2013), 1089-1102.
- 19. Subramanian, R., Ferguson, M. and L.B. Toktay, "Component Commonality Strategies under Remanufacturing," *Production and Operations Management*, 22:1 (2013), 36-53.
- 20. Oraiopoulos, N., Ferguson, M. and L.B. Toktay, "Relicensing Fees as a Secondary Market Strategy," *Management Science*, 58:5 (2012), 1022-1037.
- 21. Agrawal, V., Ferguson, M., Toktay, L.B. and V. Thomas, "Is Leasing Greener than Selling?", *Management Science*, 58:3 (2012), 523-533. (2015 Management Science Best Paper in Operations Management Award; selected from papers published in 2012-2014).
- 22. Kurtuluş, M., L.B. Toktay and S. Ulku, "Investing in Forecast Collaboration," *M&SOM* Winter 2012 14:82-98.
- 23. Boyabatlı, O. and L.B. Toktay, "Stochastic Capacity Investment and Technology Choice in Imperfect Capital Markets," *Management Science*, 57:12 (2011), 2163-2179.
- 24. Toktay, L.B. and D. Wei, "Internal Transfer Pricing for Remanufacturable Products," *Production and Operations Management* 20:6 (2011), 841 847.
- 25. Kurtuluş, M. and L.B. Toktay, "Category Captainship: Outsourcing Category Management," *Production and Operations Management*, 20:1 (2011), 47 56 (An earlier version of this paper won the 2006 POMS Wickham Skinner Best Unpublished Paper Award).

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- 26. Wang, T. and L.B. Toktay, "Inventory Management with Advance Information and Flexible Delivery," *Management Science*, 54:4 (2008), 716 732 (Tong Wang won the 2007 MSOM Student Paper Competition with this paper).
- 27. Debo, L.G., Toktay, L.B. and L.N. Van Wassenhove, "Queuing for Expert Services," *Management Science*, 54:8 (2008), 1497 1512.
- 28. Ülkü S., Toktay, L.B. and E. Yücesan, "Risk Ownership in Contract Manufacturing," *Manufacturing and Service Operations Management*, 9:3 (2007), 225 241.
- 29. Ferguson, M. and L.B. Toktay, "The Effect of Competition on Recovery Strategies," *Production and Operations Management*, special issue on Closed-Loop Supply Chains, 15:3 (2006), 351 368 (An earlier version of this paper won the 2005 POMS Wickham Skinner Best Unpublished Paper Award).
- 30. Debo, L.G., Toktay, L.B. and L.N. Van Wassenhove, "Joint Life-cycle Dynamics of New and Remanufactured Products," *Production and Operations Management*, special issue on Closed-Loop Supply Chains, 15:4 (2006), 498 413.
- 31. Ülkü S., Toktay, L.B. and E. Yücesan, "The Impact of Outsourcing on the Timing Decision for Entry into Uncertain Markets," *Production and Operations Management* special issue on Product Innovation, 14:3 (2005), 301 314.
- 32. Debo, L.G., Toktay, L.B. and L.N. Van Wassenhove, "Market Segmentation and Production Technology Selection for Remanufacturable Products," *Management Science* 51:8 (2005), 1193 1205 (This paper was a finalist in the <u>EURO/INFORMS 2003 Management Science Strategic Innovation Competition</u> on *Market Coordination in Supply Chain Management*).
- 33. Gallego, G. and L.B. Toktay, "All-or-Nothing Ordering under a Capacity Constraint," *Operations Research* 52:6 (2004), 1001-1002.
- 34. Toktay, L.B. and L.M. Wein, "Analysis of a Forecasting-Production-Inventory System with Stationary Demand," *Management Science* 47:9 (2001), 1268 1281 (An earlier version of this paper won the 1999 MSOM Student Paper Competition).
- 35. Toktay, L.B., Wein, L.M. and S.A. Zenios, "Inventory Management for Remanufacturable Products," *Management Science* 46:11 (2000), 1412 1426.
- 36. Toktay, L.B. and R. Uzsoy, "A Capacity Allocation Problem with Integer Side Constraints," *European Journal of Operational Research* 109 (1998), 170 182.

#### **Invited Publications in Peer-Reviewed Journals**

37. Atasu, A., Corbett, C., Huang, X. and L.B. Toktay, "Sustainable Operations Management through the Perspective of *Manufacturing & Service Operations Management*," *M&SOM*, 22:1 (2020), 146-157.

#### **Papers Submitted to Refereed Journals**

- 38. Mohammadshahi Y., Keskinocak, P., Toktay, L.B. and H. Wang, "Priority-based Environmental Inspection Strategies," under first-round revision for *M&SOM*.
- 39. Wijnsma, W., Lauga, D. and L.B. Toktay, "Treat, Dump or Export: How Domestic and International Waste Management Policies Shape Waste Chain Outcomes," under first-round revision for *Management Science*.

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#### **Work in Progress**

- 40. Kim, D., Keskinocak, P., and L.B. Toktay, "Recycling of Post-Disaster Debris."
- 41. Toktay, L.B., "Sustainable Operations: An Opportunity to Engage in the Big Issues of our Time."
- 42. Yu, Z, Keskinocak, P. and L.B. Toktay, "Pricing for Healthcare Group Purchasing."
- 43. Wijnsma, S., Lauga, D., and L.B. Toktay, "Design of Right-to-Repair Legislation for Software-Embedded Products"
- 44. Choi, D., Calmon, A. and L.B. Toktay, "Carbon-Negative Product Design"

#### **Unpublished Manuscripts**

45. Boyabatlı, O. and L.B. Toktay, "Operational Hedging: A Review with Discussion."

#### **Publications in Refereed Conference Proceedings**

- 46. Oraiopoulos, N., Ferguson, M. and L.B. Toktay, "Relicensing Fees as a Secondary Market Strategy," *Proceedings of the 14<sup>th</sup> Annual International EurOMA Conference*, Ankara, Turkey, June 2007.
- 47. Boyabatlı, O. and L.B. Toktay, "The Interaction of Operational and Financial Decisions," *Proceedings of the 2006 MSOM Conference*, Atlanta, GA, June 2006.
- 48. Debo, L.G., Toktay, L.B. and L.N. Van Wassenhove, "Joint Life-cycle Dynamics of New and Remanufactured Products," *Proceedings of the 2006 MSOM Conference*, Atlanta, GA, June 2006.
- 49. Kurtuluş, M. and L.B. Toktay, "Retail Assortment under Category Captainship," *Proceedings of the 2006 MSOM Conference*, Atlanta, GA, June 2006.
- 50. Ferguson, M. and L.B. Toktay, "The Effect of Competition on Recovery Strategies," *Proceedings of the 2006 Multiechelon Conference*, Atlanta, GA, June 2006.
- 51. Boyabatlı, O. and L.B. Toktay, "Operational Hedging: A Mathematical Framework," *Proceedings of the 11<sup>th</sup> Annual International EurOMA Conference*, Fontainebleau, France, June 2004, 74 84.
- 52. Kurtuluş, M. and L.B. Toktay, "Category Management and Category Adviser Arrangement: Consumer Impact," *Proceedings of the 11<sup>th</sup> Annual International EurOMA Conference*, Fontainebleau, FRANCE, June 2004, 363 372.
- 53. Toktay, L.B. and D. Wei, "Cost Allocation in Manufacturing-Remanufacturing Operations," *Proceedings of the 11<sup>th</sup> Annual International EurOMA Conference*, Fontainebleau, France, June 2004, 599 608.
- 54. Debo, L.G., Toktay, L.B. and L.N. Van Wassenhove, "Durability Selection in a Remanufacturing Environment," *Proceedings of the MSOM 2000 Conference*.
- 55. Toktay, L.B., "Analysis of a Production-Inventory System with Stationary Demand and Dynamic Forecast Updates," Extended Abstracts of 1999 Winners, MSOM Society Student Paper Competition, *Manufacturing and Service Operations Management*, 2:2 (2000), 108-109.
- 56. Toktay, L.B. and L.M. Wein, "Inventory Management for Remanufacturable Products," *Proceedings of the 1996 MSOM Conference*.

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#### C. OTHER PUBLICATIONS AND MEDIA MENTIONS

- 57. Rosenblatt, L., "Rivian had a rough week on the stock market; is Amazon's electric vehicle future in danger?" *Seattle Times*, May 14, 2022.
- 58. Stropoli, R., "How to Create a Better Supply Chain?" *The University of Chicago Booth School of Business*, Feb. 12, 2022. https://www.chicagobooth.edu/review/how-create-better-supply-chain
- 59. Mofatt, E. "National Recycling Day: sizing up Atlanta's efforts to reduce waste", WABE News, November 15, 2021.
- 60. "Ray C. Anderson Center for Sustainable Business Launches the Drawdown Georgia Business Compact," *3BL/CSR Wire*, October 11, 2021.
- 61. "Creating the Sustainable Business Leaders of Tomorrow," *Patch.com*, April 22, 2021.
- 62. "Statewide Climate Solutions Powered by Georgia Tech Research Debut," *Georgia Tech News Center*, October 19, 2020.
- 63. Pratt, M, "Amazon's environmental impact delivers climate change concerns," *TechTarget*, February 4, 2020.
- 64. Toon, J. (GT News Article) "Durability vs. recyclability: Dueling goals in making electronics more sustainable," *ScienceDaily*, April 4, 2019.
- 65. Brown, G., "Is Your IKEA Habit Bad for the Environment?" Rewire, February 19, 2019.
- 66. Malhotra, N. "Thinking Creatively About Environmental Sustainability" Forbes, December 20, 2018.
- 67. Ferguson, M., L.B. Toktay and N. Oriaopoulos, "How to Keep Computers out of Landfill and Recyclers out of Prison," *Greenbiz*, February 27, 2018.
- 68. Atasu, A., T. Ayer, L. B. Toktay, C. Zhang. "Bridging Surplus with Need: Improving Healthcare in the Developing World," *Huffington Post*, November 15, 2017.
- 69. Atasu, A. and L.B. Toktay, "3 Ways to Fix E-Waste Regulations," Huffington Post, April 13, 2016.
- 70. Kurtuluş, M. and L.B. Toktay, "Category Captainship: Who Wins, Who Loses?" *Efficient Consumer Response Journal*, Vol. 4, No. 2, Winter 2004 (We were invited to write this article after an earlier version by PhD student M. Kurtuluş won the Gold Prize in the Fifth ECR Europe Student Competition of the *ECR Journal*.)
- 71. Toktay, L.B. "The Store: The Last Link in the Supply Chain," Dergi L, September 2004.

#### D. PRESENTATIONS

#### Academic Conference and Workshop Presentations (invited/sponsored sessions and keynotes)

- 1. ARCS Conference, June 2022
  - Treat, Dump, Or Export? How Domestic and International Waste Management Policies Shape Waste Chain Outcomes
- 2. POM Conference, April 2022

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- Recycling of Post-Disaster Debris: A Game Theoretical Approach\*
- Treat, Dump, Or Export? How Domestic and International Waste Management Policies Shape Waste Chain Outcomes
- The Operations Management of Bio-Based Carbon Negative Products\*
- 3. INFORMS Conference, October 2021
  - Recycling of Post-Disaster Debris: A Game Theoretical Approach\*
  - Treat, Dump, Or Export? How Domestic and International Waste Management Policies Shape Waste Chain Outcomes\*
- 4. 40th Congress on Operations Research/Industrial Engineering, July 2021
  - Plenary Speaker, the Evolution of Sustainable Operations Management
- 5. MSOM Sustainable Operations SIG Conference, June 2021
  - Treat, Dump or Export: How Domestic and International Waste Management Policies Shape Waste Chain Outcomes\*
- 6. POMS Conference, May 2021
  - Editors' Panel on Sustainable Operations
- 7. INFORMS Conference, November 2020
  - Women Junior Faculty Empowerment (Panel)
  - A Bi-objective Optimization Model for the Pricing Problem of Group Purchasing in Healthcare\*
  - Non-compliance in The Reverse Chain: Effective Policy for Hazardous Wastes\*
- 8. INFORMS Conference, Seattle, WA, November 2019
  - Inclusion within INFORMS (Panel)
  - A Mechanism Design Approach to Medical Surplus\*
  - Process Standardization for Remanufacturing\*
  - Non-ownership Business Models for Solar Energy\*
- 9. POMS Conference, Washington, DC, May 2019
  - Public Sector OM Research (Panel)
  - A Mechanism Design Approach to Medical Surplus\*
  - Non-ownership Business Models for Solar Energy\*
  - The Role of "Inclusive Innovation" for Promoting Social Sustainability\*
  - Predictive Analytics for Ensuring Facilities' Environmental Compliance\*
- 10. INFORMS Conference, Phoenix, AZ, November 2018
  - Recycling of Post-Disaster Debris\*
- 11. MSOM Conference, Dallas, TX, June 2018
  - Recycling of Post-Disaster Materials\*
- 12. POMS Conference, Houston, TX, May 2018
  - Panelist, Emerging Operations Management Research Directions
  - Truthful Mechanisms for Medical Surplus Product Allocation\*
  - Recycling of Post-Disaster Materials for Economy, Environment, and Human Health\*
- 13. Utah Winter Operations Conference, Snowbird, UT, February 2018
  - Sustainable Operations the Key to Clean and Inclusive Growth
- 14. INFORMS Conference, Houston, TX, October 2017

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- Combining Curricular and Co-Curricular Approaches to Teaching Business Sustainability
- Lemons, Trade-ins, and Remanufacturing\*
- Truthful Mechanisms for Medical Surplus Product Allocation\*
- On Recycling of Post-Disaster Debris\*
- 15. Closed-Loop Supply Chain Workshop, Indiana, IN, October 2017
  - Truthful Mechanisms for Medical Surplus Product Allocation\*
- 16. Keynote speaker, HKUST Sustainability Symposium, Hong Kong, August 2017
- 17. Discussant, Singapore Management University Operations Management Day, Singapore, August 2017
- 18. MSOM Conference, Chapel Hill, NC, June 2017
  - Sustainable Operations, the Key to Clean and Inclusive Growth (MSOM Distinguished Fellow Induction Session)
  - Panelist, Effective Reviewing for Academic Journals
  - Discussant, Sustainable Operations Special Interest Group Workshop
  - Truth-Inducing Mechanism for Medical Surplus Product Allocation\*
- 19. POMS Conference, Seattle, WA, May 2017
  - Panelist, Doctoral Colloquium
  - Teaching Sustainable Operations to Executive MBAs
  - Lemons, Trade-ins and Remanufacturing\*
  - Truth-Inducing Mechanism for Medical Surplus Product Allocation\*
- 20. INFORMS Conference, Nashville, TN, October 2016
  - Efficient Medical Surplus Recovery\*
  - Design Implications of Extended Producer Responsibility: Durable or Recyclable Products?\*
  - Extended Producer Responsibility (EPR) for Pharmaceuticals\*
  - Lemons, Trade-ins, and Remanufacturing\*
  - To Sell And To Provide? The Economic And Environmental Implications Of The Auto Manufacturer's Involvement In The Car Sharing Business
  - Truth-Inducing Mechanism for Medical Surplus Product Allocation\*
- 21. POMS Conference, Orlando, FL, May 2016
  - Efficient Medical Surplus Recovery\*
  - Extended Producer Responsibility (EPR) for Pharmaceuticals\*
  - Lemons, Trade-ins and Remanufacturing\*
  - To Remarket Now or Save for Warranty Claims\*
  - Carbon Leakage: The Impact of Asymmetric Emission Regulations on Technology and Capacity Investments\*
  - Truth-Inducing Mechanism for Medical Surplus Product Allocation\*
- 22. INFORMS Conference, Philadelphia, PA, November 2015
  - Moderator, Academic Job Search Panel
  - Design Implications of Extended Producer Responsibility: Durable or Recyclable Products?\*
  - Extended Producer Responsibility (EPR) for Pharmaceuticals\*
  - Lemons, Trade-ins, and Remanufacturing\*
  - The Implications of the Auto Manufacturer's Involvement in the Car Sharing Business\*
  - To Remarket Now or Save for Warranty Claims\*
  - Trade-Ins Versus Upgrades: A Behavioral Exploration\*

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#### 23. Purdue Doctoral Colloquium, West Lafayette, IN, September 2015

- Perspectives on an Academic Career
- 24. MSOM Conference, Toronto, CA, June 2015
  - Lemons, Trade-ins and Remanufacturing\*
- 25. POMS Conference, Washington DC, May 2015
  - Extended Producer Responsibility (EPR) for Pharmaceuticals\*
  - Strategic Allocation of Medical Surplus\*
  - Lemons, Trade-ins and Remanufacturing\*
  - To Remarket Now or Save for Warranty Claims\*
  - Design Implications of Extended Producer Responsibility: Durable or Recyclable Products?\*
- 26. POMS Sustainable Operations College Mini-Conference, May 2015
  - Panelist, Sustainability in the Curriculum
  - Panelist, Research Incubator Debrief with Editor's Panel
- 27. INFORMS Conference, San Francisco, CA, November 2014
  - Panelist, Academic Job Search Panel
  - Extended Producer Responsibility (EPR) for Pharmaceuticals
  - Georgia Tech's Quality Enhancement Plan: Community, Sustainability, Service Learning
  - Carbon Leakage: The Impact of Asymmetric Emission Regulations on Technology and Capacity Investments\*
  - Design Implications of Extended Producer Responsibility: Durable or Recyclable Products?\*
  - Design Incentives, Coalitional Stability, or Cost Efficiency? A Network Perspective on EPR\*
  - Lemons, Trade-ins, and Remanufacturing\*
  - To Remarket Now or Save for Warranty Claims\*
- 28. MSOM SIG Conference, Seattle, WA, June 2014.
  - Product Design or Cost Efficiency? A Network Perspective on Extended Producer Responsibility\*
- 29. POM Conference, Atlanta, GA, May 2014
  - Speaker, Perspectives on Research, Doctoral Colloquium
  - Design Incentives, Coalitional Stability, and Cost Efficiency:- A Network Perspective on Extended Producer Responsibility\*
  - Extended Producer Responsibility for Pharmaceuticals\*
  - The Effect of Extended Producer Responsibility Legislation and Export Bans on Secondary Market Strategies\*
- 30. POMS Sustainable Operations College Mini-Conference, May 2014
  - Moderator, Extended Producer Responsibility for Pharmaceuticals
- 31. Closed-Loop Supply Chain Workshop, U. of South Carolina, October 2013.
  - Invited Panelist, Future of CLSC Research
- 32. INFORMS Conference, Minneapolis, MN, October 2013.
  - Design for Recovery or Obsolescence: The Effect of Take-back Legislation\*
  - Extended Producer Responsibility (EPR) for Pharmaceuticals\*
  - Product Design or Cost Efficiency? A Network Perspective on Extended Producer Responsibility\*
  - To Sell and to Provide? The Implications of the Auto Manufacturer's Involvement in Car Sharing\*

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- Panelist, Future Academician Doctoral Colloquium
- 33. MSOM SIG Conference, INSEAD, France, July 2013.
  - Discussant, Dynamics of a Responsible Relationship (Izhutov and Lee)
  - To Sell and to Provide? The Implications of the Auto Manufacturer's Involvement in Car Sharing\*
- 34. POM Conference, Denver, CO, May 2013
  - Design Incentives versus Cost Efficiency A Network Perspective on Extended Producer Responsibility\*
  - Design for recovery or obsolescence: The effect of take-back legislation\*
  - Extracting Maximum Value from Consumer Returns\*
  - To Sell and to Provide? The Implications of the Auto Manufacturer's Involvement in the Car Sharing Business\*
  - Extended Producer Responsibility (EPR) for Pharmaceuticals\*
- 35. INFORMS Conference, Phoenix, AZ, October 2012.
  - Town Hall Meeting with the Editorial Board of Operations Research
  - WORMS: Advice on Promotion to Full from Associate Professor Panel
  - Design for Recovery or Obsolescence: The Impact of Take-Back Legislation\*
  - Design Incentives, Fairness and Cost Efficiency: A Network Perspective on EPR\*
  - EPR for Pharmaceuticals\*
  - Fair and Efficient Implementation of Collective Extended Producer Responsibility Legislation\*
  - Remanufacturing under Warranty and Consumer Returns\*
  - The Impact of Budget Constraints on Flexible versus Dedicated Technology Choice\*
  - To Sell and to Provide? The Implications of the Auto Manufacturer's Involvement in Car Sharing\*
- 36. MSOM SIG Conference, New York, NY, June 2012.
  - Fair and Efficient Implementation of Collective Extended Producer Responsibility Legislation
- 37. MSOM Conference, New York, NY, June 2012.
  - Design Implications of Collective Extended Producer Responsibility Legislation
- 38. POM Conference, Chicago, IL, May 2012.
  - The production capacity investment decision under asymmetric carbon emission regulation\*
  - Extended Producer Responsibility Legislation for Pharmaceuticals
  - To Sell and to Provide? The Implications of the Auto Manufacturer's Involvement in Car Sharing\*
  - The Implications of the Customer-Provider Interaction on the Design of Services\*
  - Collective Extended Producer Responsibility Legislation: Implementation and Design Implications\*
- 39. Alliance for Research on Corporate Sustainability Conference (Yale), New Haven, CT, May 2012.
  - Fair and Efficient Implementation of Extended Producer Responsibility Legislation
- 40. Closed-Loop Supply Chain Workshop, MIT Zaragoza, Spain, March 2012.
  - Closing the Water Loop
- 41. INFORMS Conference, Charlotte, NC, October 2011.
  - Collective Extended Producer Responsibility Legislation: Implementation and Design Implications\*
  - Flexible versus Dedicated Technology Choice under Budget Constraints\*

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- New Product Introduction Strategies for Conspicuous Durable Goods\*
- Remanufacturing under Warranty and Consumer Returns\*
- To Sell or To Provide? A Comparison of Selling and Membership\*
- 42. POMS Conference, Reno, NV, May 2011.
  - Fair and Efficient Implementation of Collective Extended Producer Responsibility Legislation
- 43. INFORMS Conference, Austin, TX, November 2010.
  - Fair and Efficient Implementation of Collective Extended Producer Responsibility Legislation\*
  - Design and Introduction of Conspicuous Durable Products\*
- 44. Kellogg Operations Management Workshop, September 2010
  - Keynote speaker on Sustainable Operations
- 45. Workshop featuring papers invited for submission to the *Operations Research* special issue on "OR for the Public Interest." Stanford, CA, June 2010.
  - Fair and Efficient Implementations of Extended Producer Responsibility Legislation
- 46. Alliance for Research on Corporate Sustainability Conference (Harvard), Cambridge, MA, May 2010.
  - Is Leasing Greener than Selling?
- 47. POMS Conference, Vancouver, CA, May 2010.
  - To Sell or To Provide: A Comparison of Selling and Membership\*
  - Designing Products for Physical Obsolescence: The Effect of Snobs\*
- 48. INFORMS Conference, San Diego, CA, October 2009.
  - Component Commonality under Product Remanufacturing
  - Design and Introduction of Conspicuous Products\*
  - Is Leasing Green?\*
- 49. MSOM Conference, Boston, MA, June 2009.
  - Is Leasing Green? The Environmental Impact of Product Recovery, Remarketing and Disposal under Leasing and Selling
  - Designing Products for Physical Obsolescence: The Effect of Snobs\*
- 50. POMS Conference, Orlando, FL, May 2009.
  - To Sell or To Provide: A Comparison of Selling and Membership\*
  - Is Leasing Green? The Environmental Impact of Product Recovery, Remarketing and Disposal under Leasing and Selling\*
  - Designing Products for Physical Obsolescence: The Effect of Snobs
- 51. INFORMS Conference, Washington DC, October 2008.
  - Leasing & Selling: The Environmental Implications of Product Recovery & Marketing Strategies\*
- 52. MSOM Supply Chain Management SIG Conference, Washington, DC, June 2008.
  - Relicensing as a Secondary Market Strategy\*
- 53. INFORMS Conference, Seattle, October 2007.
  - Relicensing as a Secondary Market Strategy\*
  - Capacity Investment in Imperfect Capital Markets\*
  - Component Commonality Under Product Remanufacturing
  - Inventory Management with Advance Demand Information and Flexible Delivery\*

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- Matching Collection Channel with Collection Strategy in Reverse Supply Chains
- Evaluating the Environmental Performance of Product Leasing\*
- The Interaction of Technology Choice and Financial Risk Management\*
- 54. Closed-Loop Supply Chain Workshop, Thessaloniki, Greece, October 2007.
  - The Georgia Tech Sustainable Value Chains Initiative
- 55. EUROMA Conference, Ankara, Turkey, June 2007.
  - Relicensing Fees as a Secondary Market Strategy\*
- 56. POMS Conference, Boston, May 2007.
  - Teaching about Business and the Environment
  - Relicensing Fees as a Secondary Market Strategy\*
  - OEM Certification Strategies in Secondary Markets\*
- 57. INFORMS Annual Meeting, Pittsburgh, November 2006.
  - OEM Strategies in Secondary Markets
  - The Interaction of Technology Choice and Financial Risk Management\*
- 58. DMI Grantees Conference, St. Louis, July 2006.
  - Enterprise Remanufacturing Strategies under Competition and Regulation (poster)
- 59. Environmentally Benign Design and Manufacturing Workshop, NSF, Washington DC, June 2006.
  - Enterprise Remanufacturing Strategies under Competition and Regulation (poster)
- 60. INFORMS International Conference, Hong Kong, June 2006.
  - Optimality of (s,S) Policies in Inventory Systems with Advance Demand Information and Flexible Delivery\*
  - The Interaction of Technology Choice and Financial Risk Management\*
- 61. MSOM Conference, Atlanta, June 2006.
  - Life-Cycle Dynamics for Portfolios with Remanufactured Products
  - Retail Assortment Planning under Category Captainship\*
  - The Interaction of Operational and Financial Decisions\*
- 62. Multi-Echelon Conference, Atlanta, June 2006.
  - The Effect of Competition on Recovery Strategies
- 63. Risk Management Conference (by invitation), University of Michigan, June 2006.
  - The Interaction of Technology Choice and Financial Risk Management\* (poster)
- 64. POMS Conference, Boston, May 2006.
  - The Effect of Competition on Recovery Strategies
  - Category Captainship: Outsourcing Retail Category Management\*
- 65. INFORMS Annual Meeting, San Francisco, November 2005.
  - Life-Cycle Dynamics for Portfolios with Remanufactured Products
  - Retail Assortment Planning under Category Captainship\*
  - The Interaction of Resource Flexibility and Financial Hedging under Costly External Financing\*
  - The Interaction of Technology Choice and External Financing Costs\*
- 66. Closed-Loop Supply Chain Workshop, Vanderbilt University, October 2005.
  - Teaching about Sustainable Operations

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- 67. MSOM Conference, Chicago, June 2005.
  - The Interaction of Technology Choice and Financial Risk Management under Costly External Financing\*
- 68. BCTIM Risk Management Conference (by invitation), Olin School of Business, June 2005.
  - The Interaction of Technology Choice and Financial Risk Management under Costly External Financing\*
- 69. Euroma, Fontainebleau, France, June 2004.
  - Internal Transfer Pricing for Remanufacturable Products
  - Category Management Collaboration\*
  - Operational Hedging: A Mathematical Framework\*
- 70. NSF Supply Chain Management Workshop, Gainesville, FL, February 2004.
  - Internal Transfer Pricing for Remanufacturable Products
- 71. INFORMS Annual Meeting, Atlanta, GA, October 2003.
  - Internal Transfer Pricing for Remanufacturable Products
  - Strategic Behavior in Queues with Expert Servers
- 72. MSOM Conference, Los Angeles, CA, June 2003.
  - Investing in Forecast Quality
  - Strategic Behavior in Queues with Expert Servers\*
- 73. INFORMS Annual Meeting, San Jose, CA, November 2002.
  - Investing in Forecast Quality
  - The Impact of Outsourcing on the Timing of Entry under Evolving Demand Information\*
- 74. INFORMS Annual Meeting, Miami Beach, FL, November 2001.
  - Asymmetric Demand Information in Supply Chains
  - Expanding a Product Line with Remanufacturable Products \*
  - Risk Ownership in Contract Manufacturing \*
- 75. 4th REVLOG Summer Workshop, Costa da Caparica, Portugal, September 2001.
  - Forecasting Product Returns: A Broader View
- 76. Thought Leaders Roundtable in Supply Chain Management, INSEAD, France, August 2001.
  - Collaborative Forecasting: Issues and Models
  - Market Segmentation and Production Technology Selection for Remanufacturable Products\*
- 77. EURO 2001, Rotterdam, NL, July 2001.
  - Asymmetric Demand Information in Supply Chains
- 78. CIMSO Supply Chain Management Forum, INSEAD, November 2000.
  - Benefits of Assessing Return Flow Parameters in the Inventory Management of Remanufacturable Products
- 79. INFORMS Annual Meeting, San Antonio, TX, November 2000.
  - Asymmetric Demand Information in Supply Chains
  - Durability Selection of Components in a Remanufacturable Product\*
- 80. 3<sup>rd</sup> REVLOG Summer Workshop, Wittenberg, Germany, August 2000.

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- Inventory Management of Remanufacturable Products
- Durability Selection of Components in a Remanufacturable Product\*
- 81. INFORMS Annual Meeting, Salt Lake City, UT, May 2000.
  - All-or-Nothing Ordering under a Capacity Constraint
- 82. INFORMS Annual Meeting, Cincinnati, OH, May 1999.
  - Analysis of a Production Inventory System under a Stationary Demand Process and Forecast Updates
- 83. INFORMS Annual Meeting, Dallas, TX, 1997.
  - Heavy Traffic Analysis of Production Inventory Systems with Complex Demand and Forecasting Processes
- 84. MSOM Conference, Hanover, NH, 1996.
  - Inventory Management of Remanufacturable Products
- 85. ORSA/TIMS Annual Meeting, Boston, MA, 1994
  - A Capacity Allocation Problem with Integer Side Constraints
- \* denotes presentations by one of my PhD students

#### **Invited Seminars**

- 1. Ivey Business School, March 2022 (virtual)
- 2. Brethen Institute SCM Research Seminar Series, Whitman School of Business, Syracuse University, November 2021 (virtual)
- 3. School of Business, UC Riverside, May 2021 (virtual)
- 4. Distinguished Scheller Speaker Series, Scheller College of Business, May 2021
- 5. Naveen Jindal School of Management, UT Dallas, March 2021 (virtual)
- 6. The Wharton School, University of Pennsylvania, March 2021 (virtual)
- 7. Lindner College of Business, University of Cincinnati, February 2021 (virtual)
- 8. Anderson School of Management, UCLA, October 2020 (virtual)
- 9. Sloan School of Management, MIT, Cambridge, MA, November 2019
- 10. Krannert Business School, Purdue University, West Lafayette, IN, August 2019.
- 11. McDonough School of Business, Georgetown University, Washington, DC, March 2019
- 12. Haas School of Business, UC Berkeley, Berkeley, CA, January 2019
- 13. Mays School of Business, Texas A&M University, College Station, TX, October 2018
- 14. Darla Moore School of Business, University of South Carolina, Columbia, SC, September 2018
- 15. McCombs School of Business, University of Texas at Austin, Austin, TX, May 2018
- 16. Questrom School of Business, Boston University, Boston, MA, April 2018
- 17. Carey School of Business, Johns Hopkins University, Baltimore, MD, March 2018
- 18. Sauder School of Business, University of British Columbia, Vancouver, CA, May 2017
- 19. University College London, London, UK, March 2017
- 20. London Business School, London, UK, March 2017
- 21. Cambridge Judge Business School, Cambridge, UK, March 2017
- 22. Rotman School of Business, University of Toronto, Toronto, CA, May 2016
- 23. Yale School of Business, New Haven, CT, May 2016
- 24. Kellogg School of Business, Northwestern University, Evanston, IL, May 2015
- 25. Tepper School of Business, Carnegie Mellon University, Pittsburgh, PA, April 2015

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- 26. MIT ORC, Boston, MA, March 2015.
- 27. Analytics, Boston, MA, January 2015.
- 28. Carroll School of Management, Boston College, October 2014.
- 29. Harvard Business School (B&E Initiative, TOM group), Harvard U., February 2014, December 2014.
- 30. Foster School of Business, U. of Washington, November 2013.
- 31. Fugua School of Business, Duke University, October 2013.
- 32. Haas School of Business, U. of California Berkeley, April 2013.
- 33. College of Business, U. of Illinois, April 2013.
- 34. David Eccles School of Business, U. of Utah, November 2012.
- 35. INSEAD, June 2012.
- 36. Graduate School of Business, Stanford University, April 2012.
- 37. Marshall School of Business, U of Southern California, April 2012.
- 38. Steven M. Ross School of Business, University of Michigan, March 2012.
- 39. Johnson School of Business, Cornell University, September 22, 2011.
- 40. Robert H. Smith School of Business, University of Maryland, May 6, 2011.
- 41. Steven M. Ross School of Business, University of Michigan, April 15, 2011.
- 42. Stern School of Business, NYU, December 9, 2010.
- 43. Lundquist College of Business, University of Oregon, June 4, 2010.
- 44. Kenan-Flagler Business School, University of North Carolina, March 15, 2010.
- 45. Kellogg Graduate School of Management, Northwestern University, February 17, 2010.
- 46. CT Bauer College of Business, University of Houston, Jan 25, 2010.
- 47. Harvard Business School, Harvard University, December 18, 2008.
- 48. Darden Business School, University of Virginia, November 17, 2008.
- 49. Johnson School of Business, Cornell University, April 4, 2008.
- 50. Industrial Engineering and Operations Research, University of Michigan, February 22, 2006.
- 51. Olin School of Business, Washington University, November 18, 2004.
- 52. Krannert School of Management, Purdue University, November 11, 2004.
- 53. Robert H. Smith School of Business, University of Maryland, September 17, 2004.
- 54. Owen Graduate School of Management, Vanderbilt University, April 2, 2004.
- 55. Kenan-Flagler Business School, University of North Carolina, November 7, 2003.
- 56. School of Industrial and Systems Engineering, Georgia Institute of Technology, November 27, 2001.
- 57. Dupree College of Management, Georgia Institute of Technology, November 16, 2001.
- 58. Operations and Logistics Division, University of British Columbia, October 1, 2001.
- 59. Technical University of Eindhoven, Eindhoven, NL, April 14, 2001.
- 60. School of Industrial and Systems Engineering, Georgia Institute of Technology, April 1999.
- 61. Laboratoire d'Informatique de Paris 6, Universite Pierre et Marie Curie, Paris, March 1999.

## **Practitioner Conferences and Workshops**

- 1. Moderator, *Equitable and Inclusive Innovation for Georgia Climate Action*, Scheller College of Business, Georgia Institute of Technology, November 16, 2021
- 2. Moderator, *Climate Action and Business Leadership in Georgia*, Scheller College of Business, Georgia Institute of Technology, October 21, 2021
- 3. Moderator, *Business, Environment and Society Series*, Scheller College of Business, Georgia Institute of Technology, January 28, May 18, August 31, October 14, and December 8, 2021
- 4. Speaker, *Scheller Lunchtime Live*, "Drawdown Georgie Bringing Climate Solutions Home," April 30, 2021

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- 5. Moderator, *Business, Environment and Society Series*, Scheller College of Business, Georgia Institute of Technology, June 24, August 24, and December 2, 2020
- 6. Panel moderator, *Georgia Tech and Yale Environmental Dialogue*, Georgia Institute of Technology, Atlanta, GA, January 2020
- 7. Presenter, *Georgia Tech Sustainability Research Showcase*, Georgia Institute of Technology, Atlanta, GA, October 2019
- 8. Invited presenter, *Energy Burden Design Thinking Workshop*, Georgia Institute of Technology, Atlanta, GA, October 2019
- 9. Panel moderator, *Global Climate Action Symposium*, Georgia Institute of Technology, Atlanta, GA, September 2019
- 10. Presenter, *INTERSECT Energy Conference*, Georgia Institute of Technology, Atlanta, GA, April 2019
- 11. Panelist, "Responsible Supply Chains: Building Positive Impact in a Changing World," *Center for Social Innovation and the Value Chain Innovation Initiative*, Stanford Graduate School of Business, December 2018.
- 12. Keynote panelist, "Energy Burden in the South," *Just Energy Summit*, Morehouse College, Atlanta, GA, September 2018
- 13. Panel Moderator, "Careers with Purpose," Forte MBA Women's Leadership Conference, Atlanta, GA, May 2018
- 14. Panel Moderator, "Circular Economy," *Net Impact Conference*, Atlanta, GA, November 2017 (videotaped panel disseminated via Ellen Macarthur Foundation's Disruptive Innovation Festival)
- 15. Participant, World Economic Forum Meeting, New York, NY, September 2017
- 16. Panelist, "So, Now What?" 2017 Georgia Tech Diversity Forum, September 2017
- 17. Panelist, "Sustainable Energy," *INTERSECT: Energy, Policy, Innovation Conference*, Atlanta, GA, April 2017
- 18. Panelist, "Circular Economy," CISCO Strategy Exchange, San Jose, CA, March 2017
- 19. Moderator, "Perspectives on Gender Equity Panel," Georgia Tech Diversity Forum, September 2016
- 20. Participant, "What's your carbon footprint?", MIT Alumni Network Webcast, October 2016
- 21. Moderator, FRANCE-Atlanta Panel on "Climate change and humanitarian aid: local and global stakes in COP21", October 2015
- 22. Panelist, ADVANCE EDE Initiative Panel, Georgia Tech Diversity Forum, September 2015
- 23. Volunteer, "Atlanta Green Space Project," Community Consulting Groups, Spring 2008
- 24. Panelist, "Sustainability Leadership," Techno-Business Forum on Enterprise Transformation, The Center for Paper Business and Industry Studies, May 2008
- 25. Speaker, "Sustainability Education at Georgia Tech," Parent Weekend, Georgia Institute of Technology, September 2008
- 26. Speaker, "My Journey in the Scholarship of Sustainability," Atlanta Women for Change, February 2008
- 27. Panelist, "An Inconvenient Truth," Net Impact Event, April 2007

## VI. GRANTS AND CONTRACTS

#### A. AS PRINCIPAL OR CO-PRINCIPAL INVESTIGATOR

- 1. Drawdown Georgia Phase II (\$425,000), Marilyn Brown & Beril Toktay (**co-PIs**), Michael Oxman, Bill, Drummond, 1/21 6/22.
- 2. Drawdown Georgia Phase I (\$800,000), Marilyn Brown, Kim Cobb, Michael Oxman, Daniel Rochberg, Marshall Shepherd & Beril Toktay (**co-PIs**), 6/19-8/20.

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- 3. Co-op and Internship Carbon Reduction Challenge (\$55,000, \$75,000), Kim Cobb & Beril Toktay (**co-PIs**), 6/17-5/18, 8/18-7/23.
- 4. SEI Energy Equity Applied Research Grant (\$30,000), Marilyn Brown, Michael Oxman & Beril Toktay (**co-PIs**), 6/17-5/18.
- 5. Strategic Plan Advisory Group (SPAG) Diversity and Inclusion grant (\$280,000), Magnus Egerstedt, Pinar Keskinocak, Steve McLaughlin & Beril Toktay (**co-PIs**), 8/16-7/19.
- 6. Ray C. Anderson Foundation Gift (\$5,000,000), Funding for the term-of-years naming of the Ray C. Anderson Center for Sustainable Business, 7/15 6/25. Annual gift increased to \$750,000 from \$500,000 effective FY 2022.
- 7. Kendeda Fund Grant (\$300,000), Seed Funding for the Center on "Business Strategies for Sustainability," Beril Toktay (**PI**), 2/13 6/16.
- 8. Ray C. Anderson Foundation Grant (\$750,000), Seed Funding for the Center on "Business Strategies for Sustainability," Beril Toktay (**PI**), 2/13 6/16.
- 9. NSF Grant (Award Number DMI 1031167, \$340,000), "Fair and Efficient Implementation of Extended Producer Responsibility Legislation for Electronic Waste," L.B. Toktay (**PI**), A. Atasu (co-PI), O. Ergun (co-PI), 8/10 7/13.
- 10. NSF Grant (Award Number DMI 0522557, \$300,000) "Enterprise Strategies for Remanufacturing in the Presence of Competition and Legislation," L.B. Toktay (**PI**), M. Ferguson (co-PI), B. Bras (co-PI), 8/05-7/08.
- 11. NSF Grant (Award Number DMI 0620763, \$300,000) "Decision Support for Improved Financial and Environmental Performance of Product Leasing," M. Ferguson (PI), L. B. Toktay (**co-PI**), B. Bras (co-PI) 8/06-7/09.
- 12. NSF Grant (Award Number DMI 0631954, \$10,000) "Workshop: Product Re-X: Recycling, Reuse and Remanufacturing. Innovations in Business Models, Product Design and Economic Development," B. Toktay (**PI**), 6/06 5/07.
- 13. NSF Grant (Award Number DMI 0631954, <u>\$55,689</u>) "Workshop: Recovered Materials: Interindustry Synergy Workshop," B. Toktay (**PI**), 10/06 9/07.
- 14. Georgia Institute of Technology, "Expanding Closed Loops in Production Systems," L. B. Toktay (coordinator), J. Ammons, B. Bras, M. Ferguson, B. Hill, N. G. Leigh, M. Realff, \$30,000 Focused Research Program funding (8/05-8/06) and \$15,000 Institute for Sustainable Technology and Development funding (8/06-8/07).
- 15. Sponsorships totaling \$1500 from Delta Airlines and the National Association of Environmental Engineers for the ECLIPS Product Re-X Workshop (June 21, 2006).
- 16. INSEAD R&D Grant No. 2520-160R, €11,400, 1/05 3/05, "Capacity Investment and Financial Hedging."
- 17. INSEAD R&D Grant No. 2520-144R, €11,400, 8/04 10/04, "Assortment Planning: The Effectiveness of Category Advisor Arrangements."
- 18. INSEAD R&D Grant No. 2520-036 PRD, €11,400, 11/03 -1/04, "Supply Chain Collaboration at Barclay's."

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- 19. INSEAD R&D Grant No. 2520-012PRD, €5,700, 4/03 -5/03, "Decision Support for Supply Chain Management."
- 20. INSEAD-PwC High Performance Supply Chains Initiative (€60,000), 9/02-8/04.
  - a. Supply Chain Collaboration: Forecast Collaboration in FMCG Supply Chains: A benchmarking study
  - b. Supply Chain Collaboration: Outsourcing (with E. Yücesan)

#### VII. SERVICE

#### A. PROFESSIONAL CONTRIBUTIONS AND LEADERSHIP

#### **Editorial Positions**

- Department Editor, Health, Environment and Society, M&SOM, (Jan 2021 )
- Co-Editor, Management Science Special Issue on Business and Climate Change (June 2019 present)
- Associate Editor, MSOM Special Issue on Responsible Research in Operations Management (June 2019 – present)
- Area Editor, Environment, Energy and Sustainability, Operations Research (January 1, 2012 December 31, 2017)
- Associate Editor, Manufacturing and Service Operations Management (January 1 2007 December 31, 2017)
- Associate Editor, Management Science (January 1, 2010 December 31, 2016)
- Co-Editor, *M&SOM* Special Issue on the Environment (published in 2013)
- Associate Editor, *Operations Research* (January 2009 December 2011)
- Senior Editor, *Production and Operations Management* (August 2009 December 2012)
- Associate Editor, Naval Research Logistics (October 2007 December 2011)
- Editorial Review Board, *Production and Operations Management* (2004 2009)
- Editorial Board, Manufacturing and Service Operations Management (2004 2006)
- Guest Associate Editor, *Management Science* (2005, 2007).

## **Service in Professional Organizations**

- VP of Marketing, Communications and Outreach, INFORMS (Jan 2020 December 2023)
- Chair, Advocacy Governance Committee, INFORMS (August 2020 December 2021)
- Board of Directors, Alliance for Research on Corporate Sustainability (June 2015 present)
- Chair of Awards Committee, Alliance for Research on Corporate Sustainability (June 2015 July 2019)
- Member, Strategic Review Board, Cambridge Judge Business School, November 2017
- Judge, Paul Kleindorfer Award, POM Society (2015)
- President, MSOM Society (July 2012 June 2013)
- Executive VP and President-Elect, MSOM Society (July 2011 June 2012)
- Founding Co-chair, MSOM SIG on Sustainable Operations (June 2010- July 2011)
- VP Finance, POM Society (May 2010-April 2013)
- Secretary/Treasurer, MSOM Society, (July 2007 June 2009)
- Member, INFORMS Ad-Hoc Committee on Diversity (July 2006 January 2007)

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- Judge, MSOM Best Paper Award (2014, 2015), MSOM Student Paper Competition (2004, 2005, 2007, 2010), JFIG Paper Competition (2006, 2010), POMS Sustainable Supply Chains Best Paper Competition (2007)
- President, Institute for Operations Research and Management Science MIT Student Chapter, 1995-96

## Conference/Workshop/Session Organization

## Conference Chair/Co-Chair

- Co-Organizer "Georgia Tech 17-Zooms Workshop," December 2020
  - This workshop supported President Cabrera's University Global Coalition work by bringing together close to 200 faculty, staff, students, and campus partners to develop ideas for Georgia Tech to implement around UN Sustainable Development Goals. The output of the work was shared with the Executive Leadership Team and will be integrated into GT's strategic plan implementation process.
- *Co-Chair* "Early Career Workshop on Sustainable Operations," February 2015, March 2016, March 2017, March 2018, March 2019, March 2020 (with A. Atasu)
  - This workshop was first organized around the book edited by Professor Atasu, Environmentally Sustainable Supply chains and brought together about 45 academics contributing to this book. Based on the positive feedback by participants, the workshop has continued as an early-career networking workshop in sustainable operations, co-funded by the Ray C. Anderson Center for Sustainable Business. The hosts in 2016 and 2017 were the Poole College of Management at NC State and Darden Business School at UVA. The 2018 edition was hosted at Scheller College again, followed by University of San Diego in 2019 and Georgetown in 2020.
- *Co-Chair* "Sustainable Operations SIG Inaugural Conference," University of Michigan, June 26, 2011 (with E. Plambeck).
  - This conference had the goal of introducing emerging sustainability issues to the OM audience and giving impetus to the M&SOM Special issue on the Environment. It featured a plenary on Life-Cycle Assessment for Global Supply Chain Management, and academic-industry talks on Supply Chain & Land-Use Design for Biofuels, Energy Efficiency in the Built Environment, Supply Chain Aspects of Greenhouse Gas Reduction, Operations Management for Renewables and the Grid, and Chemicals Policy and OM Implications.
- *Co-Chair* "8<sup>th</sup> International Workshop on Closed Loop Supply Chains," Georgia Tech, October 9 11, 2008 (with M. Ferguson).
  - The theme of this academic conference was Interdisciplinarity in Closed-Loop Supply Chain Research. It featured a poster session, presentations on Industrial Ecology, industry guest speakers from the Army Installation Management Agency and Interface, and a site visit to Medshare. Breakout groups facilitated by Georgia Tech faculty brainstormed research directions and solutions inspired by the business cases presented. Book chapter A.1 draws on the case studies presented at this workshop.
- Chair "Inter-Industry Synergy Workshop," Georgia Tech, September 5, 2008.
  - This NSF-funded workshop brought together local businesses and policy makers in the state of Georgia to find ways to improve landfill diversion rates for renovation waste from buildings.
- Co-Chair MSOM Supply Chain Management Special Interest Group Conference on "Sustainable and Humanitarian Applications of Supply Chains," Washington, DC, June 7, 2008 (with M. Ferguson and Pinar Keskinocak).
  - The first conference of the SCM SIG featured a blend of traditional supply chain papers as well as papers on sustainable operations and humanitarian logistics.
- *Chair* ECLIPS Workshop on "Product Re-X: Recovery, Recycling, Remanufacturing, Reuse. Innovations in Business Models, Product Design and Economic Development," Georgia Tech, June 21, 2006.

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This integrative workshop, funded by Georgia Tech, NSF, Delta and the National Association of Environmental Managers, showcased the entire breadth of the research expertise in the ECLIPS Focused Research Program (see Section B below) via a research poster session and eight industry/academic panels in two parallel tracks, moderated primarily by ECLIPS faculty. It attracted approximately 100 participants from industry, public entities, academia and NGOs. More importantly, some participants later became collaborators on NSF projects, and sponsored course projects in the "Business Strategies for Sustainability" course.

• Co-chair - ECLIPS Workshop on "Electronics Recycling: Today and Tomorrow," Georgia Tech, December 9, 2005 (with N. G. Leigh).

This focused NSF workshop brought together approximately 45 participants from private recyclers and government agencies to discuss ways to divert electronic waste from landfills, in the US and internationally. It included a series of presentations by Georgia Tech faculty about their research on modeling e-waste flows in urban centers and the economic development opportunities in recycling e-waste, as well as an introduction of SISFUR and ECLIPS (see section B below).

• *Co-chair* - Thought Leaders Roundtable in Supply Chain Management, INSEAD, August 2001 (with L.N. Van Wassenhove).

This is an annual two-day academic workshop that brings together approximately forty leading international faculty engaged in Supply Chain Management research. I have been an invited participant of this workshop since 2001.

• Organizer - CIMSO Supply Chain Forum on Contract Manufacturing, INSEAD, June 2001.

Managers from six original equipment manufacturers and contract manufacturers discussed the current status of outsourcing activities and strategy in this one-day workshop open to practitioners and the INSEAD community. The discussion in this workshop motivated paper IV.B.5.

#### Cluster Chair

- Committee's Choice Topic Cluster Chair on the theme of "Climate Change", INFORMS Annual Conference. November 2020
- Track Co-Chair Sustainable Operations, POMS Conference, Washington DC, May 2019.
- Cluster Chair Closed-Loop Supply Chains, INFORMS, Washington, DC, October 2008.
- Cluster Chair Reverse Supply Chains, INFORMS, Denver, CO, October 2004.
- Cluster Co-Chair Reverse Supply Chains, INFORMS, Atlanta, GA, October 2003.

#### Session Chair

- Session Co-Chair Advocacy Initiative Sessions, INFORMS Annual Meeting, November 2020.
- Sponsored Session Chair Closed-Loop Supply Chains, INFORMS Annual Meeting, Seattle, November 2007.
- *Invited Session Chair* Teaching about Sustainable Operations, POMS Conference, Dallas, TX, May 2007.
- *Invited Session Chair* The Impact of Regulation in Closed-Loop Supply Chains, INFORMS Annual Meeting, Pittsburgh, PA, November 2006.
- *Invited Session Chair* OM/Finance Interface, INFORMS Annual Meeting, Pittsburgh, PA, November 2006.
- *Invited Session Chair* Closed-Loop Supply Chains, INFORMS Annual Meeting, San Francisco, CA. November 2005.
- *Invited Session Chair* Return Flows: Management, Network Design, Forecasting Value, INFORMS Annual Meeting, Denver, CO, October 2004.
- *Panel Coordinator* Teaching Sustainable Operations, Closed-Loop Supply Chains Workshop, Vanderbilt University, October 2005.

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- *Invited Session Chair* Supply Chain Demand Management, INFORMS Annual Meeting, Atlanta, GA, October 2003.
- Session Coordinator Carnegie Bosch Institute Closed-Loop Supply Chains Workshop, Penn State, October 2003.
- Sponsored Session Chair Product Variety and Demand Substitution, INFORMS, Miami Beach, FL, Nov. 2001.

#### **Referee for Technical Journals**

- Management Science
- Operations Research
- Manufacturing and Service Operations Management
- Production and Operations Management
- IIE Transactions
- European Journal of Operational Research
- International Journal of Production Research
- Naval Research Logistics
- IEEE Transactions in Automatic Control

#### **Reviewer for Publishers**

• <u>Handbook of Production Planning</u>, *Kluwer International Series in Operation Research and Management Science*, *Advancing the State-of-the-Art Subseries*, Kempf, K., P. Keskinocak, and R. Uzsoy, Editors.

## **Memberships**

- Member, INFORMS
- Member, POMS
- Member, MSOM
- Member, Tau Beta Pi Engineering Honor Society
- Member, Omega Rho International Operations Research Honor Society

#### **B. CAMPUS CONTRIBUTIONS**

#### **Institutional Contributions**

- Co-Chair, Sustainability Next ISP Task Force (May 2021 present).
  - Sustainability Next is an Institute Strategic Plan (ISP) implementation team whose charter is to develop a strategic plan implementation roadmap for sustainability at Georgia Tech for the next ten years, taking a cross-functional lens to sustainability that promotes greater collaboration and coordination across research, teaching, business operations, partnerships, and campus sustainability.
- Co-Director, Georgia Tech Diversity and Inclusion Fellow Program (Jan 2017-June 2020).
  - I co-wrote a SPAG grant that launched this program and have served as its co-director since then. The program's goal is to cultivate a network of ambassadors who advance a culture of inclusive excellence at Tech. Designed as a "bottom-up" complement to programs run by the administration, it brings together faculty, staff, and students who individually and collectively advance their action, research, or teaching objectives while improving inclusivity on campus. In calendar years 2017-2019, 63 Fellows (21 per year) were selected from a pool of 237 applicants and served for a year. Their projects included creative products (Accent Stories, Icebreaker Series, DI Chat Podcases), events (Queering Stem, The Race Circus, Talking Race@Tech: Student Voices, Diversability Day), graduate

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student training (Business School Graduate Student Implicit Association Orientation, PhD Student Brown Bag, Conflict Resolution Skills Training), intentional inclusion practices and knowledge development (Ben T. Zinn Combustion Laboratory Experience, The Culture Exchange, Diversity Interventions: What Works and Why, Diversifying DramaTech, DI Workshop for Makerspaces), diagnostic studies (Understanding Graduate Attrition) and the creation of new student organizations (ABLE Alliance, Graduate Students and Postdocs with Families).

• Co-designer and Executive Faculty Co-Director, Serve-Learn-Sustain Quality Enhancement Plan (October 2013 – December 2021)

Serve-Learn-Sustain was an approximately \$6M, 5-year institutional effort to equip Georgia Tech students to learn and serve around the theme "creating sustainable communities" through engagement with content and context. The initiative was developed as Tech's Quality Enhancement Plan (QEP), as a key component to its reaffirmation of accreditation. I co-led the design effort that culminated in the proposed plan, which can be found at <a href="https://www.serve-learn-sustain.gatech.edu">www.serve-learn-sustain.gatech.edu</a>. I served as its Executive Faculty Co-Director until its institutionalization into Georgia Tech as part of the Institute Strategic Plan in 2022.

• Founding Faculty Director, Ray C. Anderson Center for Sustainable Business (March 2013 - )

The mission of the Center is to enhance and showcase sustainability research, education and impact in the Scheller College of Business by providing an Academic Venture Fund for cutting-edge research, enhancing the curricular and extracurricular offerings of the College, and closely engaging students, business leaders and alumni for real-world impact. The Center was founded by expendable donations from the Ray C. Anderson Foundation and Kendeda for a three-year period. In early January 2015, following a gift by the Ray C. Anderson Foundation, it was named the Ray C. Anderson Center for Sustainable Business.

• Scheller College of Business ADVANCE Professor (August 2012 – June 2020)

The ADVANCE program was established to support the full participation and advancement of women in academia and to provide a model of best practices. ADVANCE Professors coordinate a network of faculty within each of their colleges and serve as a faculty advocate and liaison with their deans. The ADVANCE team steers an Institute-wide Equity, Diversity and Excellence Initiative consisting of Leadership Training and Mentoring, encouraging Transparency, promoting Bias Awareness and a Culture of Equity, and Data Collection and Analysis to aid in assessment and policy input. As part of my activities, I co-organize the Demystifying Tech series and the Adaptive Leadership Workshop (with P. Keskinocak). I also established the Scheller College Diversity and Inclusion Council and serve as its ex-officio member, and co-direct the GT Diversity and Inclusion Fellows program.

#### **Research Programs**

• Coordinator, Georgia Tech Focused Research Program on Expanding Closed Loops in Production Systems (ECLIPS), August 2005 – 2010.

Focused Research Program (FRP) Grants are competitive internal seed funds for initiating interdisciplinary research centers at Georgia Tech (5 out of ~25 funded each year for one year). I established the Expanding Closed Loops in Production Systems (ECLIPS) FRP (awarded in 08/05). The program includes Drs. Atasu (MGT), Ferguson (MGT), Subramanian (MGT), Bras (ME), Ammons (ISyE), McGinnis (ISyE), Thomas (ISyE/PP), Realff (ChBE) and Leigh (ARCH), interested in different facets of closing the materials loop in society through remanufacturing, recycling and reuse. These faculty members generated more than \$3M of new NSF funding in the area. The ECLIPS workshops (see above) initiated collaborations with companies such as IBM, Canvas Systems, Jabil Circuit, and Cummins Engine, and with the Georgia Tech Enterprise Innovation Institute whose role is to connect companies to campus research resources.

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#### University Committees, Advisory Boards and Leadership Activities

- Member, Georgia Tech Institute Reappointment, Promotion and Tenure Committee, August 2020 July 2022
- Member, Georgia Tech Provost Search Committee, Feb 2020 August 2020
- Member, Georgia Tech Presidential Search Committee, Jan 2019 June 2019
- Co-Director, Diversity and Inclusion Fellows Program (with Magnus Egerstedt), Jan 2017 June 2020
- Living Building Academic and Research Council, Jan 2017 present
- Co-Organizer, ADVANCE Demystifying Tech series (with Pinar Keskinocak), August 2016 June 2020
- Co-Organizer, ADVANCE Adaptive Leadership program (with Pinar Keskinocak), August 2016 June 2020
- Member, Provost's Global Change Executive Committee, October 2016 March 2017
- Fellow, Council of Foreign Affairs, April 2015 present
- Advisory Board, Brook Byers Institute for Sustainable Systems, August 2015 June 2020
- Faculty Advisory Board, Strategic Energy Institute, January 2014 present
- Advisory Board, Energy Club, Jan 2014 December 2017
- Faculty Advisory Board, The Manufacturing Institute, October 2014 May 2017
- Internal Advisory Board, Center for Urban Innovation, August 2014 May 2017
- ISS Director Search Committee, Georgia Institute of Technology, October 2007 June 2008
- Provost's Task Force on Interdisciplinarity, Georgia Institute of Technology, May 2007 Dec 2007

#### **College Committees and Leadership Activities**

- Promotion and Tenure Committee, Scheller College of Business, August 2019 present
- Faculty Advisory Board, Scheller College of Business, August 2018 July 2019
- Scheller College of Business Diversity Council, January 2017 June 2020 (ex-officio)
- Goal Co-Facilitator (Diversity and Inclusion), Scheller Strategic Plan Steering Committee, August 2015 June 2020 (with Chris Shalley)
- Endowed Professorships and Chairs Committee, Scheller College of Business, August 2015 present
- Periodic Peer Review Committee, Scheller College of Business, September 2012 August 2015, August 2016 – July 2019
- Strategic Planning Task Force, Scheller College of Business, August 2014 February 2015
- Undergraduate Committee, Scheller College of Business, August 2014 August 2015
- Chair, ADVANCE Equity, Diversity, Excellence Initiative, August 2013 May 2015
- Dean Search Committee, Scheller College of Business, August 2013 March 2014
- PhD Committee, College of Management, Georgia Institute of Technology, August 2007 July 2012
- PhD Coordinator, Production and Operations Management group, Georgia Institute of Technology, August 2007 – July 2012
- Ethics Chair Search Committee, College of Management, Georgia Institute of Technology, January 2007 – February 2009
- PhD Task Force, College of Management, Georgia Institute of Technology, August 2007 June 2008
- MBA Committee, College of Management, Georgia Institute of Technology, August 2006 July 2007

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- Management Dean Search Committee, Georgia Institute of Technology, August 2005 February 2006
- Research and Development Committee, INSEAD, September 2000 August 2003
- PhD Committee, INSEAD, September 2001 August 2003
- PhD Coordinator, Production and Operations Management group, INSEAD, 2001 2003
- Academic recruiting coordinator for Production and Operations Management, INSEAD, 1999 2001
- PhD Qualifying Examination Committee, INSEAD, 1998 2005
- Seminar series coordinator, INSEAD, 1999 2000

## **Doctoral Dissertation Committees (chair or co-chair)**

- Yasaman Mohammad Shahi, Georgia Institute of Technology, ISyE, 8/20
- Ximin (Natalie) Huang, Georgia Institute of Technology, Scheller College of Business, 8/16
- Isil Alev, Georgia Institute of Technology, ISyE, 8/15
- Luyi Gui, Georgia Institute of Technology, ISyE, 6/13
- Yannis Bellos, Georgia Institute of Technology, College of Management, 6/12
- Vishal Agrawal, Georgia Institute of Technology, College of Management, 6/10
- Nektarios Oraiopoulos, Georgia Institute of Technology, College of Management, 7/09
- Onur Boyabatlı, INSEAD, Technology Management, 1/07
- Mümin Kurtuluş, INSEAD, Technology Management, 6/05
- Sezer Ülkü, INSEAD, Technology Management, 6/02
- Laurens Debo, INSEAD, Technology Management, 6/02

#### **Doctoral Dissertation Committees (committee member)**

- Zhuoting (April) Yu, Georgia Institute of Technology, ISyE, expected 6/23
- Zhaowei She, Georgia Institute of Technology, ISyE, expected 6/23
- Archana Ghodeswar, Georgia Institute of Technology, Economics, expected 6/23
- Can Zhang, Georgia Institute of Technology, ISyE, 6/18
- Mallory Flowers, Georgia Institute of Technology, Public Policy, 6/17
- Nathanial Tindall, Georgia Institute of Technology, ISyE, 6/14
- Dong Gu Choi, Georgia Institute of Technology, ISyE, 12/12
- Kristel Hoen, Eindhoven Technical University (core committee), 11/12
- Wenli Xiao, Georgia Institute of Technology, College of Management, 8/12
- Ulaş Cakmak, Georgia Institute of Technology, Industrial and Systems Engineering, 4/12
- Jeremy Hutchison-Krupat, Georgia Institute of Technology, College of Management, 8/11
- Mohammad Jalil, Rotterdam University, School of Management, 1/11
- Brian Jacobs, Georgia Institute of Technology, College of Management, 9/09
- Tong Wang, INSEAD, Decision Sciences, 6/08
- Erik Lystad, Georgia Institute of Technology, College of Management, 9/06
- Raul Chao, Georgia Institute of Technology, College of Management, 6/07
- Lorin Hitt, Georgia Institute of Technology, Industrial and Systems Engineering, 7/07
- Yufeng Yao, Georgia Institute of Technology, Industrial and Systems Engineering, 6/07
- Matt Drake, Georgia Institute of Technology, Industrial and Systems Engineering, 9/06

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- Chengxin Qu, INSEAD, Technology Management, graduated 7/05
- Deniz Özdemir, INSEAD, Technology Management, graduated 7/04

## **Master's Dissertation Committees**

- Sophie Govetto, Georgia Institute of Technology, Mechanical Engineering, 12/07
- Michael C. Muir, Georgia Institute of Technology, Mechanical Engineering, 8/06

## **PhD Minor Advisor**

• Raymond White, Georgia Institute of Technology, City and Regional Planning, minor in "Environmental Management."

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