

Curriculum Vitae

MARYAM ALAVI

PROFESSIONAL SUMMARY

Maryam Alavi is a professor of IT Management and holds the Elizabeth T. and Thomas M. Holder Chair at the Scheller College of Business at Georgia Institute of Technology. She is a thought leader and researcher on digital innovation and transformation, with extensive experience in organizational capability-building and leadership and talent development for a digital age. Dr. Alavi is a highly regarded educator and advisor and has held academic leadership positions at Emory University and Georgia Institute of Technology.

Dr. Alavi's prolific academic contributions include numerous published papers and serving on the editorial boards of several prestigious business and technology journals. Dr. Alavi's body of work has received numerous citations, placing her within the top 2% of the world's most-cited researchers by the Meta-Research Innovation Center at Stanford University.

Dr. Alavi is a sought-after speaker at national and international forums and conferences and has taught in executive programs at some of the world's most prestigious business schools. She has advised executives on topics of IT innovation and digital strategies and transformation for organizations including Bank of America, The Coca-Cola Company, Invesco, KIA Motors, Sodexo, Southern Company, and the World Bank.

In recognition of her professional achievements, Dr. Alavi has received the prestigious Association of Information Systems Fellows Award and the distinguished Marvin Bower Faculty Fellowship at Harvard Business School. She was named Woman of the Year for mid-size organizations and educational institutions by Women in Technology of Georgia. This award celebrates women in their visionary efforts to transform the world of business and technology and recognizes Dr. Alavi's accomplishments as a mentor, role model, and facilitator for both women and men pursuing careers in STEM fields. She received the prestigious Georgia Tech Diversity Champion Faculty Award in recognition of her many contributions toward creating a diverse and inclusive community at Georgia Tech.

Dr. Alavi has served on the advisory board of the Center for Knowledge-based Enterprise at Queen's University in Ontario, Canada, the Board of Trustees of Marcus Autism Center in Atlanta, and the International Advisory Board of the Politecnico di Milano School of Management in Italy. She was twice appointed by the Governor of the State of Georgia to the Georgia Technology Authority Board.

Dr. Alavi holds a B.A. in mathematics and computer science from State University of New York at Buffalo, and both an M.S. in computer science and a Ph.D. in management information systems from The Ohio State University in Columbus, Ohio.

EMPLOYMENT

Academic Leadership Positions:

- 07/2014 – 07/2023 Dean and Stephen P. Zelnak, Jr. Chair and Professor of Information
Technology Management
Scheller College of Business; Georgia Institute of Technology
- 01/2005 – 06/2014 Vice Dean
Goizueta Business School; Emory University
- 01/2002 – 01/2005 Senior Associate Dean of Faculty and Research
Goizueta Business School; Emory University
- 1993 – 1998 Chairperson, Information Systems Department
Robert H. Smith School of Business; University of Maryland at College Park

Selected Key Initiatives:

- 2019 – 2023 Organizer and Moderator of the Scheller DEI Speaker Series
Scheller College of Business, Georgia Institute of Technology
- 2018 – 2023 Organizer and Moderator of the Dean's CEO Speaker Series
Scheller College of Business, Georgia Institute of Technology
- 2020 – 2021 Developed and launched the 2021-2026 Strategic Vision and Plan
Scheller College of Business; Georgia Institute of Technology
- 2019 – 2020 Co-Chair of the 2020-2030 Institute Strategic Planning Committee
Georgia Institute of Technology
- 2018 Launched an Online MS in Analytics Degree in collaboration with the
College of Engineering and College of Computing
Scheller College of Business; Georgia Institute of Technology
- 2017 – 2018 Launched a dual-degree MBA-MD Program in association with
Morehouse School of Medicine in Atlanta
Scheller College of Business; Georgia Institute of Technology
- 2015 – 2016 Launched the dual-degree MBA-MS and MBA-Ph.D. programs with the
Colleges of Engineering and Computer Sciences
Scheller College of Business; Georgia Institute of Technology
- 2015 Established Dean's Funds for Excellence & Innovation
Scheller College of Business; Georgia Institute of Technology

2014 – 2015	Developed and launched the 2015-2020 Strategic Vision and Plan Scheller College of Business; Georgia Institute of Technology
2010 – 2013	Development and Fund-Raising Liaison with the Goizueta Foundation Goizueta Business School; Emory University
2010	Designed and implemented a full-time MBA concentration in Healthcare Management Goizueta Business School; Emory University
2006 – 2007	Fundraiser and Architect of a school-wide Student Leadership Development Program Goizueta Business School; Emory University

Selected Faculty Positions:

07/2023 – Present	Elizabeth D. and Thomas M. Holder Chairholder and Professor of Information Technology Management Scheller College of Business; Georgia Institute of Technology
07/2014 – 07/2023	Stephen P. Zelnak, Jr. Chairholder and Professor of Information Technology Management Scheller College of Business; Georgia Institute of Technology
01/2000 – 07/2014	The John and Lucy Cook Chairholder of Information Strategy Goizueta Business School; Emory University
08/1997 – 01/2000	Orkand Professor of Information Systems Robert H. Smith School of Business; University of Maryland at College Park
08/1996 – 06/1997	Marvin Bower Fellow and Visiting Faculty Harvard Business School; Harvard University

PRIMARY SPECIALIZATION AND RESEARCH AREAS

- Productivity and Transformative Impact of Generative AI on Knowledge Work
- Digital Innovations and Transformation of Business Models
- Leadership and Strategic Capability Building for the Digital Age

SELECTED PUBLICATIONS

M. Alavi, “Research: How Different Fields Are Using GenAI to Redefine Roles,” *Harvard Business Review*, AI and Machine Learning, March 25, 2024.

Reprinted in “How to Thrive in a GenAI World,” *Harvard Business Review Special Issue*, Fall 2024.

M. Alavi, D. Leidner, and R. Mousavi, “A knowledge Management Perspective on Generative AI,” *Journal of Association of Information Systems*, Vol 25, Issue 1, 2024.

D. Kim, M. Alavi, and Y. Yoo, “Information Technology and Organizational Transformation,” E.A. Locke (ed.), *Handbook of Principles of Organizational Behavior*, 3rd ed., 2023.

M. Alavi, G. Westerman, “How Generative AI Will Transform Knowledge Work,” *Harvard Business Review*, Technology and Analytics, November 7, 2023.

T. Davenport. M. Alavi, “How to Train Generative AI Using Your Company’s Data,” *Harvard Business Review*, Technology and Analytics, July 6, 2023.

G.C. Kane, M. Alavi, J. Labianca, and S. Borgatti, “What is Different About Social Media Networks? A Framework and Research Agenda,” *MIS Quarterly*, Vol. 38, No. 1, March 2014.

M. Alavi and J. Denford, “Knowledge Management: Process and Practice and Web2.0,” M. Ester-Smith, and M. Lyle (eds.), *Handbook of Organizational Learning and Knowledge Management*, John Wiley & Sons, 2011.

M. Alavi and Y. Yoo, “Use Information Technology for Organizational Change,” E.A. Locke (ed.), *Handbook of Principles of Organizational Behavior*, Blackwell (Wiley), 2nd ed., 2009.

G.C. Kane and M. Alavi, “Casting the Net: A Multimodal Network Perspective on User-System Interactions,” *Information Systems Research*, Vol. 19, No. 3, September 2008.

- Runner-up, best published paper award 2009, the Information Systems Society

M. Alavi and G.C. Kane, “Social Networks and Information Technology: Evolution and New Frontiers,” D. Leidner and I. Beccra (eds.), *Knowledge Management: An Evolutionary View of the Field*, AMIS Research Monograph, 2008.

G.C. Kane and M. Alavi, “Information Technology and Organizational Learning: An Investigation of Exploration and Exploitation Processes,” *Organization Science*, Vol. 18, No. 5, September/October 2007.

D. Liedner, M. Alavi, and T. Kayworth, “The Role of Culture in Knowledge Management: A Case Study of Two Global Firms,” *International Journal of e-Collaboration*, Vol. 2, No. 1, January-March 2006.

- Reprinted: Ned Kick, *E-Collaboration: Concepts, Methodologies, Tools, and Applications*, Volume II, Information Science Reference, Hershey, New York, 2009.

M. Alavi, T. Kayworth, and D. Liedner, “An Empirical Examination of the Influence of Organizational Culture on KM Practices,” *Journal of MIS*, Winter/Spring 2005- 2006.

G.C. Kane and M. Alavi, “Information Technology and Organizational Learning: An

- Investigation of Exploitation and Exploration Processes,” *Proceedings of the 26th International Conference on Information Systems*, Las Vegas, NV, December 2005.
- M. Alavi and G.C. Kane, “A Network Perspective on Knowledge Management,” *Proceedings of the 26th International Conference on Information Systems*, Las Vegas, NV, December 2005.
- M. Alavi and D. Dufner, “Technology-Mediated Collaborative Learning: A Research Perspective,” *Asynchronous Learning Networks: A Research Frontier*, Elsevier Publishing, New York, NY, 2005.
- Y. Yoo and M. Alavi, “Emergent Leadership in Virtual Teams: What do Emergent Leaders Do?” *Information and Organization*, Vol. 14, No. 1, January 2004.
- M. Alavi, “Distributed Learning Environments,” *IEEE Computer*, January 2004.
- M. Alavi and B. Gallupe, “Using Information Technology in Learning: Case Studies in Business and Management Education Programs,” *Academy of Management Learning and Education*, Vol. 2, July 2003.
- M. Alavi and A. Tiwana, “Knowledge Management: The Information Technology Dimension,” *Knowledge Management Systems*, Blackwell Publishing, New York, NY, 2003.
- M. Alavi and D. Leidner, “Virtual Learning Systems: Information Systems in Education,” *Encyclopedia of Information Systems*, Academic Press, New York, NY, 2002.
- M. Alavi and A. Tiwana, “Knowledge Integration in Virtual Teams: The Potential Role of Knowledge Management Systems,” *Journal of the American Society for Information Science and Technology*, Vol. 53, No. 12, 2002.
- M. Alavi, G. Marakas, and Y. Yoo, “A Comparative Study of Distributed Learning Environments on Learning Outcomes,” *Information Systems Research*, Vol. 13, No. 4, December 2002.
- Y. Yoo and M. Alavi, “Media and Group Cohesion Relative Influence on Social Presence, Task, Participation, and Group Cohesiveness,” *MIS Quarterly*, Vol. 25, No 3, September 2001.
- M. Alavi and D. Leidner, “Technology-Mediated Learning: A Call for Greater Depth and Breadth of Research,” *Information Systems Research*, Vol. 12, No. 1, March 2001.
- M. Alavi and D. Leidner, “Knowledge Management and Knowledge Management Systems: Conceptual Foundations and Research Issues,” *MIS Quarterly*, Vol. 25, No 1, 2001.
- M. Alavi and B. Gallupe, “The Transformation of Business Education,” *Creating Value Networks: Managing IT in the 21st Century*, Prentice-Hall, New York, NY, 2001.
- M. Alavi, “Organizational Knowledge Management,” *Framing the Domains of IT Management Research: Glimpsing the Future through the Past*, Pinneflex Educational Resources, Cincinnati, OH, 2000.

M. Alavi and B. Haley, "Knowledge Management Systems: Implications for Data Warehousing," *Journal of Data Warehousing*, Vol. 4, No. 1, Spring 1999.

M. Alavi, "Group Support Systems: Technologies and Application," *Encyclopedia of Microcomputers*, Vol. 24, 1999.

M. Alavi and D. Leidner, "Knowledge Management Systems: Issues, Challenges, and Benefits," *Communications of the Association for Information Systems*, Vol. 1, No. 2, 1999.

- Reprinted: *Knowledge Management Systems: Theory and Practice*, Thompson Learning, New York, NY, 2002.

M. Alavi and D. Leidner, "Knowledge Management Systems: Emerging Views and Practices from the Field," *Proceedings of the Thirty-Second Hawaii International Conference on Systems Sciences*, Kona, Hawaii, January 1999.

- Runner-up for the Conference Best Paper Award

M. Alavi, "Dancing with Change: Higher Education's Transition to Information Age," *Essays in Quality Learning*, University of Maryland, College Park, MD, 1998.

B. Shneiderman, E. Borkowski, M. Alavi, and K. Norman, "Emerging Patterns of Teaching/Learning in Electronic Classroom," *Education Technology Research & Development*, Vol. 46, No. 4, December 1998.

M. Alavi, Y. Yoo, and D.R. Vogel, "Using Information Technology to Add Value to Management Education," *Academy of Management Journal*, Vol. 40, No. 6, December 1997.

M. Alavi, "KPMG Peat Marwick U.S.: One Giant Brain," *Harvard Business School Case Publishing*, Boston, MA, 9-397-108, 1997.

E. Locke, M. Alavi, and R. Wagner III, "Participation in Decision Making: An Information Exchange Perspective," *Research in Personnel and Human Resources Management*, JAE Press, Vol. 15, 1997.

B. Wheeler, M. Alavi, and J. Valacich, "Collins, Inc. and National Home Foods: Looking for Interorganizational Linkages in the Grocery Industry (B)," *Management Information Case Series*, Prentice Hall, Upper Saddle River, NJ, 1997.

M. Alavi, "Dick Tracy's Office – Business Applications of Wireless Technologies," *Emerging World of Wireless Communications Annual Review*, Institute for Information Studies/Aspen Institute, Aspen, CO, 1996.

B. Shneiderman, M. Alavi, K. Norman, and E. Yu, "Windows of Opportunity in Electronic Classrooms," *Communication of the ACM*, Vol. 38, No. 11, November 1995.

M. Alavi, B. Wheeler, and J. Valacich, "Using IT to Reengineer Business Education: An Exploratory

- Investigation of Collaborative Telelearning,” *MIS Quarterly*, Vol. 19, No. 3, September 1995.
- M. Alavi and Y. Yoo, “Productivity Gains of BPR,” *Information Systems Management*, Fall 1995.
- B. Wheeler, J. Valacich, M. Alavi, and D. Vogel, “A Framework for Technology-Mediated Inter-Organizational Telelearning Relationships,” *Journal of Computer-Mediated Communication*, Vol. 1, No. 1, Spring 1995.
- B. Wheeler, J. Valacich, and M. Alavi, “The Emergence of Desktop Videoconferencing for Collaborative Work,” *Proceedings of the Twenty-Eighth Hawaii International Conference on Systems Science*, Kona, Hawaii, January 1995
- M. Alavi, “Computer Mediated Collaborative Learning: An Empirical Evaluation,” *MIS Quarterly*, Vol. 18, No. 2, June 1994.
- M. Alavi, “Steps Toward Making CASE an Organizational Reality,” *Journal of Information Systems Management*, Vol. 10, No. 2, Spring 1993.
- M. Alavi, “An Assessment of Electronic Meeting Systems in a Corporate Setting,” *Information and Management*, Vol. 25, 1993.
- M. Alavi and E. Joachimsthaler, “Revisiting DSS Implementation Research: A Meta-Analysis of the Literature and Suggestions for Researchers,” *MIS Quarterly*, Vol. 16, No. 1, March 1992.
- M. Alavi and P. Carlson, “A Review of MIS Research and Disciplinary Development,” *Journal of Management Information Systems*, Vol. 8, No. 4, Spring 1992.
- B. Bowman, M. Alavi, and R. Scamell, “The Development of Computer Applications by End-Users: Some Relationships between Development Controls and Application Quality,” *Proceedings of the International Decision Science Institute Conference*, Brussels, Belgium, 1991.
- M. Alavi and J.C. Wetherbe, “Mixing Prototyping and Data Modeling for Information Systems Design,” *IEEE Software*, Vol. 8, No. 3, 1991.
- M. Alavi, “GDSS: A Key to Business Team Productivity,” *Journal of Information Systems Management*, Summer 1991.
- M. Alavi and G. Young, “Information Technology in an International Enterprise: An Organizing Framework,” *The Global Issues of Information Technology Management*, Idea Groups, Harrisburg, PA, 1991.
- M. Alavi, J. Phillips, and S. Freedman, “An Empirical Investigation of Two Alternative Approaches to the Control of End-User Application Development Process,” *Data Base*, Vol. 20, No. 4, Winter 1990.

Edited Volumes

M. Alavi and H. Oppeland (eds.), *Proceedings of the Eleventh International Conference on Information Systems*, Copenhagen, Denmark, December 1990.

EDITORIAL POSITIONS**Associate Editor**

Journal of Management Information Systems, 1995 – 2014

Journal of Strategic Information Systems, 1991 – 2010

Information Systems Research, 1991 – 2005

Information and Management, 1995 – 1997

Data Base, 1990 – 1993

MIS Quarterly, 1989 – 1991

RECENT MEDIA COVERAGE

New York Times, Science Section, “ChatGPT Helps, and Worries, Business Consultants, Study Finds,” January 2, 2024.

Scheller College of Business, Georgia Institute of Technology, Intersection Podcast, “How Generative AI is Transforming Business,” November 2023.

Bloomberg Technology (Television News Program), “Preparing Students for Tech Roles” and “Higher Ed’s Focus on Digital Innovation”; September 2020.

Bloomberg Radio, “Georgia Tech Scheller Response to Covid-19”; September 2020.

The Atlanta Business Chronicle, “Multifaceted Diversity Effort Incorporates Communication, Outreach, and Mentoring,” July 27, 2018.

The Atlanta Business Chronicle, “The Future of the Workforce – Critical Drives and Challenges”; June 2018.

WXIA-TV, 11Alive – Atlanta Tech Edge; March 2018.

WAFS AM, The Dana Barrett Show (Radio), Atlanta; February 2018.

INC. Magazine, quoted in “Big Reason Atlanta Ranks High for Amazon”; January 2018.

Business RadioX – Atlanta, Women of the Year in Technology; January 2018.

Atlanta Business Chronicle, Women of the Year in Technology; November 2017.

SELECTED PRESENTATIONS AND INVITED PARTICIPATION

“Unlocking the Future: How transformative technologies will revolutionize tomorrow’s businesses,” Harvard Business School Publishing, New York, New York, April 2024

“Leveraging and Hedging: The Two Faces of Generative AI”, Ten Years Hence Keynote Lecture, Mendoza College of Business, Notre Dame University, April 2024

“AI: the Possibilities, Implications and Potential Risks of This Emerging Technology,” Panel Presentation, International Women Forum- Georgia, Atlanta, Georgia, January 2024

“Technology and Future of Work,” Panel Presentation, INFORMS Annual Meeting, Phoenix, AZ, October 15-17, 2023

“Digital Transformation: Implications for Business and Society,” Keynote, Atlanta International Society, April 2023

“Global Perspectives: Best Practices in DEIB”, Panel Moderator, AACSB Global Diversity and Inclusion Conference, December 2021

“Future of Business: Digital Disruptions and Data Analytics,” Invited Presenter, Georgia Chamber of Commerce, November 2021

“Technology for Learning: The Role of Education and Educators,” Panelist, Pacific Asian Conference on Information Systems (PACIS), Association for Information Systems (AIS), July 2021

Dean’s Panel, 2020 MBA Roundtable Symposium, National Conference, October 2020

Featured Speaker, Aspen Institute Roundtable on Institutional Innovation, Aspen, Colorado, September 2020

“Technology in Global Education,” Panelist, Pacific Asian Conference on Information Systems (PACIS), Association for Information Systems (AIS), June 2020

“Digital Transformation & Global Shifts in Workforce Skills,” Savannah Council on World Affairs (SCWA), Savannah, Georgia, February 2020

“Financial Evolution,” Forbes Panel, Atlanta, Georgia, May 2019

“Leading with Cultural Intelligence: How to Succeed in a Multicultural World,” The Japan-America Society of Georgia, Atlanta, Georgia, April 2019

Deans Panel, MBA Career Services & Employer Global Conference, Miami, Florida, June 2018

“Research and Gender Initiatives at B-School in a #TimesUp and #MeToo World,” Forté Foundation MBA Women’s Leadership Conference and Annual Sponsor Meeting, Atlanta, Georgia, June 2018

“Impact of Digital on Business and Work,” Keynote Speaker, the Aluminum Association Spring Meeting, Greensboro, Georgia, March 2017

“Innovations in Cross-Disciplinary Education,” AACSB Annual Deans Conference, New Orleans, Louisiana, February 2017

“A New Paradigm: Humans with Machines,” Featured Presenter, TEDx Centennial Park Women, Atlanta, Georgia, October 2016

“Leadership in Business Education,” Jackson Spalding, Atlanta, Georgia, July 2016

“Leading Through Change: What it Takes for Current and Future Leaders to Drive and Lead Innovation,” Women in Technology, Atlanta, Georgia, March 2016

White House Summit sponsored by the White House Council on Women and Girls and the Council of Economic Advisers. The summit focused on expanding opportunities for women in business and educating and retaining women leaders in organizations, August 2015

Roundtable on Institutional Innovation, Communications, and Society Program, The Aspen Institute, Aspen, Colorado, July 2015

“How Much Can We Disrupt our universities,” IT Teaching Conference, University of Maryland, College Park, Maryland, May 2013

“Enhancing Learning Through Pedagogical Innovations with IT,” IT Teaching Conference, University of California, Irvine, California, June 2012

Roundtable on Institutional Innovation, Communications, and Society Program, The Aspen Institute, Aspen, Colorado, July 2012

“Knowledge Management Systems: Knowledge Applications in an Emergency Department,” University of Maryland, College Park, Maryland, March 2012

“IT-Enabled KM Applications in Healthcare Settings,” Marshall School of Business, University of Southern California, Los Angeles, California, 2010

Roundtable on the Future of Work, Communications, and Society Program, The Aspen Institute, Aspen, Colorado, August 2010

“Developing the Next Generation of Leaders for Today’s Universities,” NACUBO Annual Meeting, San Francisco, California, August 2010

“The Evolution of Information Systems Research: A Case Illustration,” the Digital Economy Symposium, Harvard Business School, Harvard University, Boston, Massachusetts, December 2009

“Redesigning Management Education for the Future,” Global Forum 2009: Business as an Agent of World Benefit, Cleveland, Ohio, June 2009

“Knowledge Management: Past, Present, and Future,” Smith School of Business, Queens University, Ontario, Canada, January 2009

“Multimodal Knowledge Sharing Networks: A Research Perspective,” DeGroote School of Business, McMaster University, Ontario, Canada, October 2008

“IT Courses in Executive MBA,” IT Teaching Conference, Harvard Business School, May 2006

“Gaining Competitive Advantage through Human Resources Management,” Center for Digital Strategies, Tuck School of Business, Dartmouth University, Hanover, New Hampshire, March 2005

“A Socio-technical Perspective on Knowledge Networks,” Research Seminar Presentation, Stern School of Business, New York University, New York, New York, April 2004

“An Exploratory Study of Management Leadership in Virtual Environments,” Leadership in a Virtual Environment, OB, and OCIS Symposium, Academy of Management Meeting, Seattle, Washington, August 2003

“IT Knowledge Partnerships: A Conceptual Model of Antecedents and Outcomes,” Knowledge Management Symposium, Carlson School of Management, University of Minnesota, Minneapolis, Minnesota, March 2003

“Knowledge Management Systems: A Research Perspective,” Smith School of Business, Queen’s University, Ontario, Canada, August 2002

“Organizational Impact of e-Business: Implications for Leadership and Knowledge Management,” IBM Global Services Academic Conference, Armonk, New York, August 2001

“Human and Technological Interactions in Knowledge Management,” The Conscious Corporation: Organizing for Knowledge in the Global Economy, Wharton School, University of Pennsylvania, Philadelphia, Pennsylvania, December 2000

“e-Business Models: Collaborative Commerce,” IBM Global Services Conference, Armonk, New York, August 2000

“Current Developments in e-Learning,” The Association for Information Systems Americas Conference, Long Beach, California, August 2000

“Knowledge Management Research,” Panel presentation, International Conference on Information Systems, Durham, North Carolina, December 1999

“Technology and Management in the New Millennium,” Panel presentation, Academy of Management Meeting, Chicago, Illinois, August 1999

“Effective Technology-Mediated Learning and Teaching Strategies,” Plenary Speaker, AACSB Teaching with Technology Workshop, Berkeley, California, May 1998

“Practical Approaches to Knowledge Management,” Invited Presenter, McIntire School of Commerce, University of Virginia, Charlottesville, Virginia, Spring 1998

“Knowledge Management and Knowledge Management Systems,” Invited Presenter, International Conference on Information Systems, Atlanta, Georgia, December 1997

"Distance Learning in the Information Age: An Empirical Evaluation of an IT-Enabled Environment," All-Academy Symposium, Academy of Management Meeting, Boston, Massachusetts, August 1997

“Learning in Virtual Teams,” Research Seminar Presentation, Technology and Operations Management, Harvard Business School, Harvard University, Boston, Massachusetts, Spring 1997

ADVISORY BOARDS

- International Advisory Board, Politecnico di Milano School of Management, Italy, 2017 – 2022
- Marcus Autism Center, Atlanta, Georgia, 2019 – 2021
- Innovation and Entrepreneurship Advisory Council, Metro Atlanta Chamber of Commerce, Atlanta, Georgia, 2014 – 2018
- Executive Women of Goizueta, Emory Business School Alumni Affinity Group, Emory University, Atlanta, Georgia 2010 – 2013
- Georgia Technology Authority, A statutory board appointed by the Governor of Georgia, Atlanta, Georgia, 2004 – 2010
- Center for Knowledge-Based Enterprise, Smith School of Business, Queen’s University, Kingston, Ontario, Canada, 2004 – 2007
- Cisco Educational Grant Advisory Board, Kelly School of Business, Indiana University, Bloomington, Indiana, 2004 – 2005

AWARDS AND HONORS

- Scheller Distinguished Service Award, Scheller College of Business, Georgia Institute of Technology, April 2023
- Diversity Champion Faculty Award; Georgia Institute of Technology, 2019
- Georgia Tech Women Out Front Program Honoree; recognizing women leaders making significant impact in their fields and serving as role models for young women, 2018.
- Woman of the Year (mid-size organizations); awarded by Women in Technology, an organization focused on the advancement of women in Georgia’s STEAM community, 2017

- Georgia Tech Faces of Inclusive Excellence Honoree; awarded to those individuals committed to advancing a culture of inclusive excellence at Georgia Tech and who have distinguished themselves in their research, teaching, and/or service, 2017
- Citations of Excellence Award; awarded to the author of a highly cited paper based on novelty, interdisciplinary interest, and relevancy in today's world, Emerald Publishing, 2017
- Member of Emory University MilliPub Club; honoring and recognizing Emory faculty who have published one or more individual papers that have each garnered more than 1,000 citations, 2012
- Hooker Distinguished Visiting Professor, McMaster University, Canada, 2008
- Keough Award of Excellence, Goizueta Business School, Emory University, 2005
- Inducted as an AIS Fellow, Council of the Association for Information Systems, 2000
Established by the CAIS (the global professional association of the Information Systems faculty), the purpose of the award is to recognize individuals who have made outstanding contributions to the Information Systems discipline in terms of research, teaching, and service. AIS Fellows are elected by a committee of peers and are expected to be a role model and an inspiration to colleagues and students within the discipline. AIS Fellows should be esteemed for their high levels of professional and personal integrity.
- Outstanding Service Award, Robert H. Smith School of Business, University of Maryland, College Park, 1998
- Marvin Bower Faculty Fellow and Visiting Professor, Harvard Business School, Harvard University, 1996-1997
- Alan Krowe Award in Teaching Innovation, Robert H. Smith School of Business, University of Maryland, College Park, 1996
- Distinguished Scholar-Teacher Award, University of Maryland, College Park, 1994-1995
- Alan Krowe Award in Teaching Innovation, Robert H. Smith School of Business, University of Maryland, College Park, 1994

CONSULTING AND EXECUTIVE DEVELOPMENT ACTIVITIES

- AACSB International – Association to Advance Collegiate Schools of Business
- Accenture
- AT&T Inc.
- The Aspen Institute
- Bank of America
- Coca Cola Company
- Delta Airlines
- Invesco
- The Environmental Protection Agency

- General Accounting Office
- KIA Motors Company
- KPMG
- Lockheed Martin
- Marriott Corporation
- Southern Company
- Sodexo
- The World Bank

SELECTED INTERNATIONAL EXPERIENCE

“Leadership in the Age of Artificial Intelligence and Disruption,” Center of AI and the Future of Business, University of Deakin, Melbourne, Australia, April 2024

“Innovations in Business Schools”, Desautels School of Management, McGill University, Montreal, Canada, November 2023

“Talent Development in a Digital Age,” Keynote, Organizing in the Era of Digital Technology Conference, Swiss Federal Institute of Technology (ETH), Zurich, Switzerland, June 2019

“Competing in an Era of Connected Automation and AI,” American Chamber of Commerce in Shanghai, Shanghai, China, November 2017

“Embracing Disruption: Winning in the Innovation-led Economy,” Invited Presenter, Hong Kong Science and Technology Park Corporation (HKSTP), Hong Kong, China, November 2017

“An Investigation of the Use of KMS on Clinical Performance,” International Joint Conference on Knowledge Discovery, Knowledge Engineering, and Knowledge Management, Paris, France, October 2011

Executive Development Program, International Management Education/USAID, Cairo, Egypt, 2003, 2004, & 2006

Distinguished Visiting Scholar, Center for Knowledge-Based Enterprise, Smith School of Business, Queen’s University, Kingston, Ontario, Canada, August 2002

“Conceptual and Theoretical Foundations of Knowledge Management Systems,” Faculty member in the European doctoral student seminar, Copenhagen Business School, Copenhagen, Denmark, Spring 1999

Distinguished Scholar Seminar Series on Learning and Knowledge Management, City University of Hong Kong, Hong Kong, May 1998

EDUCATION

- Ph.D. Management Information Systems, The Ohio State University, Columbus, Ohio.
- M.S. Computer Science, The Ohio State University, Columbus, Ohio
- B.A. Mathematics and Computer Science, State University of New York, Buffalo, New York