POOJA RAMPURE, MENG

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PRODUCT & TECHNOLOGY LEADER

Cloud Migration (Oracle → Azure/Databricks) • BI & Data Quality • API/Rule-Based Testing • System Reliability • Global Team Leadership

Driven and results-oriented leader with over 18 years of experience solving complex technology and data challenges across business intelligence, cloud transformation, and large-scale system integration. Renowned for motivating cross-functional teams to deliver breakthrough solutions under ambiguity, leading initiatives that modernize infrastructure, and inspiring teams to think boldly and execute with precision. Adept at tackling hard problems with curiosity, analytical rigor, and a growth mindset — creating scalable systems that power mission-critical operations.

Core Leadership Strengths

- **Cloud & Data Transformation:** Led migration from Oracle (OBIEE) to Azure + Databricks, improving agility, scalability, and analytics-driven decision-making.
- **API & Rule-Based Engines:** Deep knowledge of API ecosystems, shopping and pricing rules, loyalty discounts, bundling logic, and cross-sell testing for merchandising applications.
- **Leadership & Collaboration:** Proven record of leading and motivating cross-functional global teams; fostering inclusive cultures that drive innovation and ownership.
- **System Reliability & Scalability:** Hands-on experience with performance testing, JMeter, BlazeMeter
- **Analytical & Problem-Solving:** Skilled at diagnosing system bottlenecks and implementing solutions that enhance product reliability and user experience.
- **Collaboration:** Exec-level presentations; cross-geo teams (India/Colombia/U.S.); inclusive, multilingual culture

PROFESSIONAL EXPERIENCE

AMADEUS, Atlanta, GA & Schaumburg, IL — 03/2014 – Present

Leadership Highlights:

- Recognized for **Servant leadership** and the ability to connect QA outcomes to business value.
- Presented **Performance Test Strategy** to senior executives; praised for strategic clarity and results-driven execution.
- Mentored emerging leaders and built inclusive, high-performing teams known for collaboration and accountability.

SOFTWARE QA MANAGER, BUSINESS INTELLIGENCE TEAM (02/2023 – Present)

- Lead quality and performance strategy for multi-year **cloud migration initiative** transitioning enterprise BI systems from **Oracle (OBIEE)** to **Azure + Databricks**.
- Partner with product managers and business leaders to define **system vision, roadmap, and feature prioritization**, ensuring alignment with corporate goals and product innovation.
- Strengthened cross-functional collaboration by implementing **Agile, PI planning, and Octane ALM + Jira** workflows, improving velocity and transparency.
- Designed and deployed **rule-based validation frameworks** for data integrity and real-time reporting consistency across distributed systems.
- Delivered **API-integrated Databricks testing** strategy that reduced manual effort by 40% and eliminated dependency on legacy validation tools.
- Coordinated global vendor teams (India, Colombia, U.S.) to standardize performance testing, UAT, and delivery milestones.
- **Led and managed a SWAT Automation Team**, driving automation efficiency and expanding test coverage across platforms. Oversaw their day-to-day activities, prioritized workloads, and mentored engineers to improve automation strategy and execution.

SENIOR SOFTWARE QUALITY ENGINEER, BUSINESS INTELLIGENCE TEAM (09/2021 – 02/2023)

- Drove recovery of a delayed release by re-aligning QA strategy and motivating teams to achieve critical project milestones.
- Partnered with engineering and product teams to launch a **new automation framework** that improved coverage by 30%.
- Spearheaded continuous improvement initiatives that reduced test execution time and enhanced release reliability.
- Directed end-to-end QA strategy and performance validation for an on-prem hotel retail intelligence platform, integrating shopping APIs to deliver actionable pricing insights and enable revenue optimization decisions.

SOFTWARE QUALITY ENGINEER, BUSINESS INTELLIGENCE TEAM (03/2014 – 09/2021)

- Served as SME for BI testing and automation, executing complex test suites (smoke, regression, beta) across global releases.
- Owned **SQL-based data validation** and UAT coordination; ensured data accuracy for BI applications used by **25,000+ hotel and travel properties worldwide**.
- Introduced Selenium automation, reducing regression cycle time by 40% and standardizing testing protocols across teams.

BLACKBERRY, LTD, Rolling Meadows, IL & Waterloo, ON, Canada 2007 - 2013

Formerly known as Research in Motion, the developer of the Blackberry line of smart phones and tablets has transitioned to an enterprise software and services firm with an emphasis on digital security.

- Directed **stability and carrier validation testing** for global markets (AT&T, Verizon, Sprint, T-Mobile, Rogers, and international carriers).
- Centralized and automated beta testing operations, saving **$300K/year** and cutting delivery timelines by 20%.
- Established **Stability & Automation Lab**; recognized as one of only **two retained employees** (of 100+) for leadership and technical excellence during company transition.
- Displayed unwavering team commitment by volunteering for overnight on-site monitoring during critical system stability tests.
- Successfully managed project completion under extreme conditions—**worked solo through critical deadlines** while managing a broken hand injury, reinforcing reliability and resilience.
- Oversaw full-lifecycle testing across Functional, Stress, Regression, Accessibility, and Carrier Validation scopes.
- Served as liaison between QA, Product, and R&D; ensured new feature integration supported global carrier and user requirements.
- Mentored QA engineers in test planning, risk assessment, and carrier release certification.
- Proposed and led creation of regional Beta Test Primes**,** transforming beta operations through localized technical support—accelerating troubleshooting and boosting global testing efficiency.

SAP LABS, LLC, Montreal, QC, Canada 01/2007 – 06/2007

SAP Labs are SAP's core R&D entities, developing and improving key SAP solutions.

QUALITY MANAGEMENT INTERN, CRM

As a paid intern, acted as liaison between the Software Testing team in India and the development team in Montreal regarding issues identified in testing.

- Proactively managed and fixed critical issues found in testing, contributing to improved product quality.
- Created a forecasting tool used by the Customer Relationship Management (CRM) quality management team.

FORMAL & CONTINUING EDUCATION

- **MBA (In Progress, 2026)** – Georgia Tech, Scheller College of Business
- **MS, Quality Systems Engineering** – Concordia University, Montreal
- **BE, Electronics & Communications** – P.D.A. Engineering College, India
- **CERTIFICATIONS:**
  - MICROSOFT CERTIFICATIONS: AZURE FUNDAMENTALS & ASURE DATA FUNDAMENTALS, 2024
  - DATABRICKS CERTIFICATION: DATA ENGINEER ASSOCIATE, 2024
  - UDEMY AUTOMATION TESTING COURSE, 2020